



Philippine Crop Insurance Corporation
MONITORING REPORT OF PERFORMANCE TARGETS


Component					Baseline	2021	
Objective / Measure	Weight	Rating Scale	2020	Annual Target	1st Qtr.		
					Actual Accomplishment		
SOCIAL IMPACT	SO1	Protect Investments in Farming and Fishing by Farmers, Fishers and other Agricultural Stakeholders					
	SM1	Amount of Cover (PM)	15%	Actual/Target	94,591.589	95,000.000	21,498.202
	Subtotal		15%				
CUSTOMERS/STAKEHOLDERS	SO2	Expand the Number of Farmers, Fisherfolk and other Agricultural Stakeholders					
	SM2	Number of subsistence farmers enrolled	20%	Actual/Target	2,286,219	2,126,192	415,235
		a.Subsidized (NG)					
		b.Partial/Non-subsidized	10%		804,032	550,000	193,412
	SO3	Raise Satisfaction Level for Insurance Products and Services Among its Clients					
	SM3	Share of small farmers and fisherfolk with agricultural insurance from PCIC to total number of farmers and fisherfolk increased (in percent)	0%	Actual/Target	20.55% (2,243,302)	26.70%	N/A
	SM4	Percentage of satisfied customers	10%	(Actual/Target) x Weight 0% = If less than 80%	83.83%	92% or greater	N/A
	SO4	Expand Partnership for Agricultural Insurance					
SM5	Number of municipal LGUs engaged in insurance partnership and advocacy	0%	Actual/Target	95%	95%	81.51% (1234/1514)	
Subtotal		40%					

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				Actual Accomplishment			
FINANCE	SO5	Increase Revenue					
	SM6	Percentage of available Government Premium Subsidy (GPS) applied	15%	90% and above 100 80% - 89% 90 70% - 79% 80 69% and below 0	138% (4,824.048)	100%	25.08% (877.673)
	SM7	EBITDA (PM)	5%	Actual/Target	805.831 Million	436.098	N/A
	Subtotal		20%				
INTERNAL PROCESS	SO6	Improve the Efficiency and Effectiveness of Systems and Procedures for Implementing the Agricultural Insurance Programs					
	SM8	Percentage of complaints resolved within twenty (20) working days after submission of complete documents	5%	Actual/Target	86.73%	100%	94.20%
	SM9	Percentage of claims processed within twenty (20) working days	10%	Actual/Target	70.26%	100%	64.59%
	SM10	ISO 9001 Certification gained / maintained / upgraded	5%	All or Nothing	Surveillance Audit: PASS	Surveillance Audit: PASS	N/A
	Subtotal		20%				
LEARNING AND GROWTH	SO7	Enhance the Human Resource Management					
	SM11	Percentage of employees with required competencies met	5%	All or Nothing	53.06% of employee met the required competencies from	Improvement from the established competency baseline	N/A
	Subtotal		5%				
Total Weight		100%					

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