





20 August 2018

MR. CRISOLOGO D.P. IGNACIO Acting Chairman ATTY. JOVY C. BERNABE President PHILIPPINE CROP INSURANCE CORPORATION (PCIC) 7/F Building A, NIA Complex, EDSA Diliman, Quezon City

PHILIPPINE GROP INSURANCE CORP.

RE: VALIDATION RESULT OF THE CY 2017 PERFORMANCE SCORECARD OF PCIC

Dear Acting Chairman Ignacio and Pres. Bernabe,

This is to formally transmit the validation result of PCIC's 2017 Performance Scorecard. Based on the Governance Commission's validation of documentary submissions and conduct of on-site validation on 17 July 2018, PCIC gained an over-all score of 92.71% (See Annex A). The same is to be posted in PCIC's website, in accordance with Section 43 of GCG Memorandum Circular (M.C.) No. 2012-07.

In relation to its application for the grant of CY 2017 PBB to eligible officers and employees, PCIC can grant such incentive only upon receipt of confirmation letter from the Governance Commission. In this regard, the Board is reminded that any unilateral action to release the PBB before the confirmation will be considered as a violation of the Board's fiduciary duty to protect the assets of the GOCC as provided under Section 19 of Republic Act No. 10149.1

FOR YOUR INFORMATION AND GUIDANCE.

Very truly yours,

SAMUEL &. DAĞPIN, JR. Chairman

MICHAEL P. CLORIBEL

Commissioner.

Commissioner

COA Chairman MICHAEL G. AGUINALDO COA Resident Auditor - PCIC

PHILIPPINE CROP INSURANCE CORP. (V) 14 (1/1) PLANNING & MNGT. INFO OFFICE

¹ GOCC Governance Act of 2011.

PHILIPPINE CROP INSURANCE CORPORATION 2017 Performance Scorecard

CUSTOMERS / STAKEHOLDERS				SOCIAL IMPA	АСТ			
	SM 3			SM N	SM 1	SO 1	0	
	Stakeholders' Satisfaction Rating	Expand the Number of Farmers and Other Agricultural Stakeholders Insured		Share of small farmers and fisherfolk with agricultural insurance to total number of farmers and fisherfolk increased (in percent)	Amount of Cover (₽ M)	Stabilize the Income of Agricultural Producers	Objective/Measure	Component
	Percentage of respondents rating/ answering at least "Satisfactory"	Farmers and Other A	Sub-total	Total number of unique farmers and fisherfolk enrolled/ Total number of farmers and fisherfolk listed in RSBSA	Absolute Amount	Agricultural Produc	Formula	
	10%	gricultur	15%	0%	15%	ers	Wt.	
	≥90%	al Stakeholder		10.3%	42,000.000		2017	Target
	92.64%	s Insured		9.63%	58,479.150		Actual	PCIC Submission
	10%		15%	0%	15%		Rating	nission
	92.64%		Entertheory (Company)	9.63%	58,479.151		Score	GCG Validation
	10%		15%	0%	15%		Rating	dation
	Stakeholder Satisfaction Survey for PCIC Final Report			 Unique Farmers (2017) as of 15 June 2018 	 2017 Executive Summary (as of 17 Feb 2017) PCIC Insurance Production Target for FY 2017 		Documents	Supporting
Customer 97.78% Internal 87.5% Average 92.64%			Reg. No. 1 119,335 11 105,203 111 49,250 111-A 41,810 1V 76,063 V 57,253 VI 158,568 VIII 122,052 VIII 53,843 1X 50,954 X 60,626 XI 42,574 XIII 44,214	The following is the breakdown of the amount of cover per fund source: RSBSA 30,160,805 Yolanda 860,231 APCP 1,206,244 DA 1,595,049 Regular 24,656,822		Kemarks		

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Validated 2017 Performance Scorecard

	FINANCE		CUSTOMERS / STAKEHOLDERS						
	SM 5	SO 3		⊗ ≥ 4				0	
	Percentage of utilized Government Premium Subsidy for farmers (₽)	Increase Revenue Generation		c. Other lines	b. Partially subsidized (rice and corn)	a. Fully subsidized	Number of Subsistence Farmers Enrolled	Objective/Measure	Component
	Utilized Budget / GPS received	ration	Sub-total		Number of eligible farmers enrolled / No. of farmers targeted		armers Enrolled	Formula	
	15%		40%	5%	10%	15%		Wt.	
	100% (2.5 B)			325,000	104,000	1,000,000		2017	Target
	122.56% (3.064 B / 2.5 B)			491,244	100,990	1,105,932		Actual	PCIC Submission
	15%		39.71%	5%	9.71%	15%		Rating	iission
	100% (3.06 B / 3.06 B)			491,244	100,990	1,105,932		Score	GCG Validation
	15%		39.71%	5%	9.71%	15%		Rating	dation
	 Summary of GPS as of 31 Dec. 2017 GPS Utilization per Region 			PCIC Summary as of 31 Dec. 2017 generated on 13 March 2018					Supporting
0	Additional funding of £562.4 Million from Agri-Agra augmented the £2.5 Billion allocation from the 2017 GAA			Breakdown per program is provided as follows: Fisheries 51 Non-Crop 5,311 Livestock 25,126 High Value 5,641 Crop 5,641 Crop 455,115 Life Term 491,244	The farmers are categorized as follows:	These farmers are enrolled in the following programs: RSBSA 1,052,811 Sikat Saka 14,659 HYTA 1,056 WARA 2,543 Yolanda 34,863 Total 1,105,932			Remarks

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		INTERNA	AL PROCESS		FINANCE .			
		SM 8	SM 7	SO 4		SM 6	0	
		Percentage of claims processed within 20 days	Percentage of complaints resolved within 10 days	Improve Efficiency and Effectiveness of Systems and Procedures for Implementing the		EBITDA	Objective/Measure	Component
Subtotal	complete documents	No. of claims settled within 20 days over Total number of claims received with	No. of complaints resolved within 10 working days over Total number of complaints received	Effectiveness of Sy	Subtotal	Absolute amount	Formula	
15%		10%	5%	stems an	20%	5%	Wt.	
		90%	90%	d Procedures		100.000	2017	Target
	ro dayo	72.52% of claims were settled within	93.60% of complaints received	for Implementi		340.648	Actual	PCIC Submission
13%		8%	5%	ng the Ag	20%	5%	Rating	nission
		72.52%	93.60% complaints resolution	Agricultural Insurance Programs		347,759	Score	GCG Validation
13%	Married At Section 2	%8	5%	nce Progra	20%	5%	Rating	idation
	Monitoring report per regional office Sample complaints from Regions		 Monitoring report per regional office Sample complaints from Regions 	ms		Consolidated Statement of Comprehensive Income, as submitted to COA	Documents	Supporting
	The state of the s					Vet Income 2016 2017 Net Income 45,117 P336,998 Interest 0 0 Tax 0 0 Depreciation 8,680 10,149 Amortization 0 612 EBITDA 53,797 347,759	Kemarks	

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			LEARNING AND GROWTH			
		SM 10	S M 9	SO 6	0	
		ISO 9001 Certification	Percentage of employees with required competencies met	Enhance the Human Resource Management and Quality Management System	Objective/Measure	Component
TOTAL	Sub-total	Milestone	Incumbents meeting required competency over Filled plantilla	source Managemen	Formula	
100%	10%	5%	5%	t and Qu	Wt.	
		Surveillance Audit: PASS	Establish Baseline	ality Managem	2017	Target
		Passed the surveillance Audit	77.52% of the employees are at least above the baseline of 4.00	ent System	Actual	PCIC Submission
97.71%	10%	5%	5%		Rating	nission
		Surveillance Audit: PASS	•		Score	GCG Validation
92.71%	5%	5%	0%		Rating	dation
		 Certificate issued by TÜV Rheinland 	 Competency profile Summary of competencies 		Documents	Supporting
To the state of th		No non-compliance.	In determining the required competencies per position, PCIC used the template competencies in the Annex B of CSC Competency-based recruitment Guidebook. The competencies were not customized to fit the needs of the organization and specific requirements of the positions. Ideally, employees shall be rated in each of the required competencies specific to their positions.		Remarks	