



Philippine Crop Insurance Corporation
PERFORMANCE SCORECARD 2017

	Components				Baseline Data		CY 2017 Targets	CY 2017 Accomplishment	Rating
	Strategic Objective (SO)/ Strategic Measure	Formula	Weight	Rating System	2015	2016			
	SO 1 Stabilize the Income of Agricultural procedures								
Perspective 1	SM 1: Amount of Cover (Php M)	Absolute amount	15%	Actual/Target	41,078.791	37,132.307	42,000.000	58,479.150	15.00%
	SM 2: Share of small farmers and fisherfolk with agricultural insurance to total number of farmers and fisherfolk increased (in percent)	Total number of unique farmers and fisherfolk enrolled/ total of farmers and fisherfolk listed in RSBSA	0%	Actual/Target	N/A	N/A	10.3% (Total RSBSA farmers and fisherfolk – 10, 195,180)	9.63% (981,909/10,195,180)	N/A
	SUBTOTAL OF WEIGHTS:		15%						15.00%
	SO 2 Expand the number of Farmers and Other Agricultura; Stakeholders Insured								
Perspective 2	SM 3: Stakeholder Satisfaction Rating	Percentage of respondents rating/answering at least "Satisfactory"	10%	90 and above = 100 80 – 89 = 90 70 – 79 = 80 69 and below = 0	97.4%	96.88%	≥90%	100.00% (92.64% are at least satisfied)	10.00%
	SM 4: Number of Subsistence Farmers Enrolled								
	a. Fully subsidized	Number of eligible farmers enrolled/Number of farmers targeted	15%	Actual/Target	821,794	653,742	1,000,000	110.59% (1,105,932/1,000,000)	15.00%
	b. Partially subsidized (rice and corn)		10%		85,810	92,723	104,000	97.11% (100,990/104,000)	9.71%
	c. Other lines		5%		287,328	295,580	325,000	151.15 (491,244/325,000)	5.00%
SUBTOTAL OF WEIGHTS:		40%						39.71%	
	SO 3 Increase Revenue Generation								
Perspective 3	SM 5: Percentage of Utilized Government Premium Subsidy (GPS) for farmers (Php M)	Utilized budget/GPS received	15%	90 and above = 100 80 – 89 = 90 70 – 79 = 80 69 and below = 0	184.61% (2,399.991/1,300.000)	142.20% (2,275.201/1,600.000)	≥90% of P2.50 Billion	122.56% P3.064/P2.500 Billion	15.00%
	SM 6: EBITDA	Absolute amount	5%	Actual/Target	80.371	53.797	100.000 Million	340.65% (P340.648Million/P100Million preliminary report)	5.00%
SUBTOTAL OF WEIGHTS:		20%						20.00%	

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Perspective 4	SO 4 Improve Efficiency and Effectiveness of Systems and Procedures for Implementing the Agricultural Insurance Programs								
	SM 7: Percentage of complaints resolved within 10 days	Number of complaints resolved within 10 working days/Total number of complaints received	5%	90 and above = 100 80 – 89 = 90 70 – 79 = 80 69 and below = 0	N/A	N/A	≥90%	100.00% (93.60% of complaints received)	5.00%
	SM 8: Percentage of claims processed within 20 days	Number of complaints resolved within 20 working days/Total number of complaints received	10%	90 and above = 100 80 – 89 = 90 70 – 79 = 80 69 and below = 0	N/A	N/A	≥90%	80.00% (72.52% of claims were settled within 20 days)	8.00%
	SUBTOTAL OF WEIGHTS:		15%						13.00%
Perspective 5	SO 5 Enhance Human Resource Management and Quality Management System								
	SM 9: Percentage of employees with required competencies met	Incumbents meeting required competency/Filled plantilla	5%	All or Nothing	N/A	N/A	Competency baseline established	100% (77.95% of the employees are at least above the baseline of 4.00)	5.00%
	SM 10: ISO 9001 Certification	ISO Audit	5%	All or Nothing	Surveillance Audit: PASSED	Certification (National Level): PASSED	Recertification: PASSED	100% (Passed the Surveillance Audit, April 24-28, 2017)	5.00%
	SUBTOTAL OF WEIGHTS:		10%						10.00%
TOTAL OF WEIGHTS:		100%						97.71%	

Certified Correct:


ALLAN E. RETAMAR
PMIO

4-11-2018

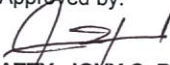
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NOMER D. VIRAY
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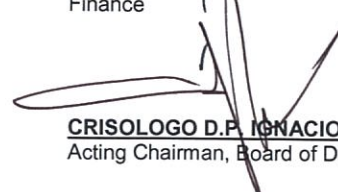
4-11-2018

Date

Approved by:


ATTY. JOVY C. BERNABE
President

Date


CRISOLOGO D.F. IGNACIO
Acting Chairman, Board of Directors

Date