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Dear Development Partners:

We are happy to report that with your continued support and cooperation, our agency, the Philippine Crop Insurance Corporation (PCIC), attained dramatic and historic strides in our various operational areas in FY 2015.

We achieved two milestones unprecedented in the history of our insurance operations. For the first time, we hit the millionth mark in terms of enrollment in our insurance program, having provided insurance to a total of 1.195 Million individual farmers, fisherfolk and allied workers. Also for the first time, we paid damage claims past the billion-peso mark, having paid a total of P1.379 Billion in indemnity during the period.

We sustained the growth trajectory in our core rice and corn insurance programs, having covered 581,362 farmers, about 16% more than the previous year, and comprising over half of the unprecedented number of the individuals we have covered.

For the second year in a row, our operations have generated profit at a level that allowed us to hand over dividend worth P36 Million to the national government. The contribution enabled the PCIC to contribute to national development pursuant to its mandate.

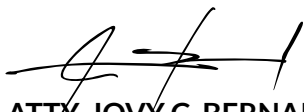
To enhance our operations further, we have installed a new IT-enabled financial system that connects and integrates operations at the Head Office and the Regional Offices. It makes processing faster and therefore shorter response time for our clients. We have likewise established 33 extension offices in 31 provinces to ensure and facilitate greater access to our products and services for our target clients.

With the assistance of the Governance Commission for Government-Owned and Controlled Corporations (GCG), we have crafted our own Performance Scorecard, to which our officials and staff have committed themselves. For 2015, we obtained a rating of 94.98%, thanks to the laudable efforts of all the personnel of PCIC.

Lastly, we are proud to announce that the PCIC has been cited as one of the five best-governed government corporations in the country. For this, it received an Award for Excellence on Corporate Governance Scorecard from the GCG. The award recognizes the PCIC's adoption of best practices and international standards of corporate governance as seen from its policies on stakeholder relationships, disclosure and transparency, and responsibilities of the Board. PCIC ranked fourth among ninety (90) Government-Owned and Controlled Corporations evaluated under the program.

We think that with all these positive results and rewards, we have enough incentive to lift our operations further in the following year just as well because we expect increased need for our products and services in the face of the El Niño-La Niña Cycle that has been predicted by our weather agency. We trust that you will continue to join us in this increasingly important and challenging, but ultimately rewarding, journey.

Very truly yours,



**ATTY. JOVY C. BERNABE**  
President

# CORPORATE OBJECTIVES

In 2015, the PCIC started taking guidance for its operations from a Strategy Map that formed part of its 2015 Performance Agreement with Governance Commission for Government-Owned and Controlled Corporations or GOCCs (GCG), the advisory, monitoring and oversight body with policy making powers over government corporations.

PCIC shall be geared towards attaining the vision:

“By 2020, the PCIC will have broadened the availability and increased the effectiveness of its crop insurance programs for managing farm losses while at the same time ensuring their viability and sustainability.”

PCIC’s core values that will drive the fulfillment of its vision are dependability, integrity, innovation and partnership.

The strategy map has seven (7) strategic objectives organized around five (5) perspectives which prescribe the ways to attain the vision as follows:

## **Perspective 1: Social Impact**

Strategic Objective: Stabilize the income of agricultural producers

## **Perspective 2: Customers/Stakeholders**

Strategic Objective: Expand the number of farmers and other agricultural stakeholders insured

## **Perspective 3: Finance**

Strategic Objective: Increase revenue generation

## **Perspective 4: Internal Process**

Strategic Objective: Improve efficiency and effectiveness of systems and procedures for implementing the agricultural insurance programs

Strategic Objective: Enhance existing and develop client responsive corporate policies

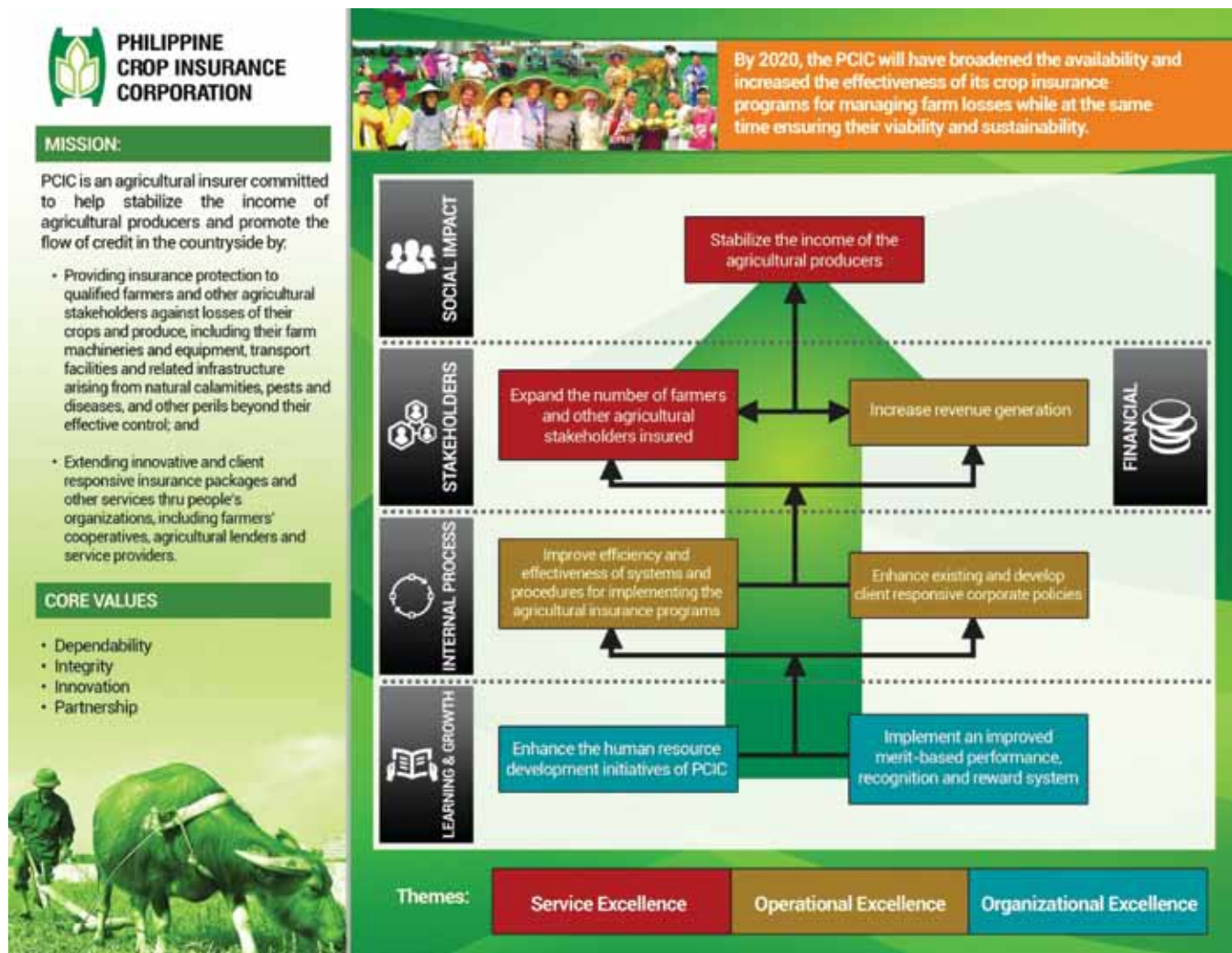
## **Perspective 5: Learning and Growth**

Strategic Objective: Enhance the human resource development initiatives of PCIC

Strategic Objective: Implement an improved merit-based performance, recognition and reward system

Operationalizing the strategies shall be anchored on three themes: service excellence, operational excellence and organizational excellence.

## PCIC Strategy Map



In view of Performance Agreement Negotiation conducted by GCG that was attended by PCIC Board of Directors, the Management and officers, PCIC adopted a Performance Scorecard that set out clear performance measures and corresponding rating scale for each strategic objective in 2015. The twelve (12) performance measures and their targets were as follows:

1. Amount of cover set at P24.297 Billion;
2. Customer satisfaction rating at  $\geq 90\%$ ;
3. Enrollment of subsistence farmers, as follows: fully subsidized at 528,000; partially subsidized (rice and corn) at 96,000 and other lines at 204,000;
4. Percentage of complaints resolved at  $\geq 90\%$ ;
5. Number of existing and potential farmers oriented on the insurance programs at 10,000 per category;
6. Amount of government premium subsidy utilized at P1.300 Billion;
7. Earnings before interest, tax, depreciation and amortization or EBITDA at P178.062 Million, but subject to force majeure events;
8. Claims response time after submission of complete documents at  $\leq 20$  days;
9. Percentage of acted enhancements and new corporate policies at  $\geq 90\%$ ;
10. Percentage of trainings attended (against targeted) at  $\geq 90\%$ ;
11. Pass the surveillance audit for ISO 9001 certification; and
12. Percentage of employees with very satisfactory or outstanding ratings under the Strategic Performance Management System (SPMS) of the Civil Service Commission at  $\geq 90\%$ .

## CORPORATE OBJECTIVES

### 2015 Performance Scorecard

PCIC gained a rating of 94.98% on the 2015 Performance Scorecard. The rating meant that the agency attained most of its twelve (12) targets, except for four (4) measures: the number of partially subsidized rice and corn farmers; percentage of complaints resolved; claims settlement response time; and on Earnings Before Interest, Tax, Depreciation and Amortization.

### Review and Monitoring

In compliance with Part 3, Section 3.3.3. of the PCIC Manual on Corporate Governance, the Board of Directors monitors and evaluates the implementation of the corporate strategies and policies, business plans, and operating budgets, as well as Management's overall performance through the reports during the Management Committee Meeting.

PCIC also conducted an Operation Review and Planning Conference on January 26-28, 2015 to evaluate the preceding year's corporate performance, review the vision, mission, goals, and set targets for the year ahead. The corporation also held a Midyear Planning Conference from July 13-15, 2015 to assess the first semester accomplishments, identify problems and issues, and enhance strategies to achieve the whole year target. These planning conferences were attended by the PCIC Board of Directors, the Management and other officers.

# HIGHLIGHTS OF OPERATIONS

The following describes the results of Philippine Crop Insurance Corporation's (PCIC) operations in 2015:

## A. Agricultural Insurance Program

### Insurance Production

Based on year-on-year comparison, 2015 was a banner year in terms of insurance production. For the first time in its corporate history, PCIC breached the millionth mark in the number of agricultural workers enrolled in its programs. By year-end, the total number of those who availed of PCIC's various insurance lines stood at 1.195 Million farmers and fisherfolk, surpassing by 30.19% the previous year's mark. The biggest sources of growth in the number of assured were Livestock Insurance, which posted a 76% growth; Credit and Life Term Insurance, 53.55%; and Fisheries Insurance, 50.17%. The core Rice and Corn Insurance programs jointly grew by 15.99%. The area of the farms insured rose 7.99% to over 855,504 hectares.

Premiums generated topped P2.665 Billion, some 2% less than the previous year, on account of the 58.10% reduction in the premiums paid for high-value crop insurance (see Table 1).

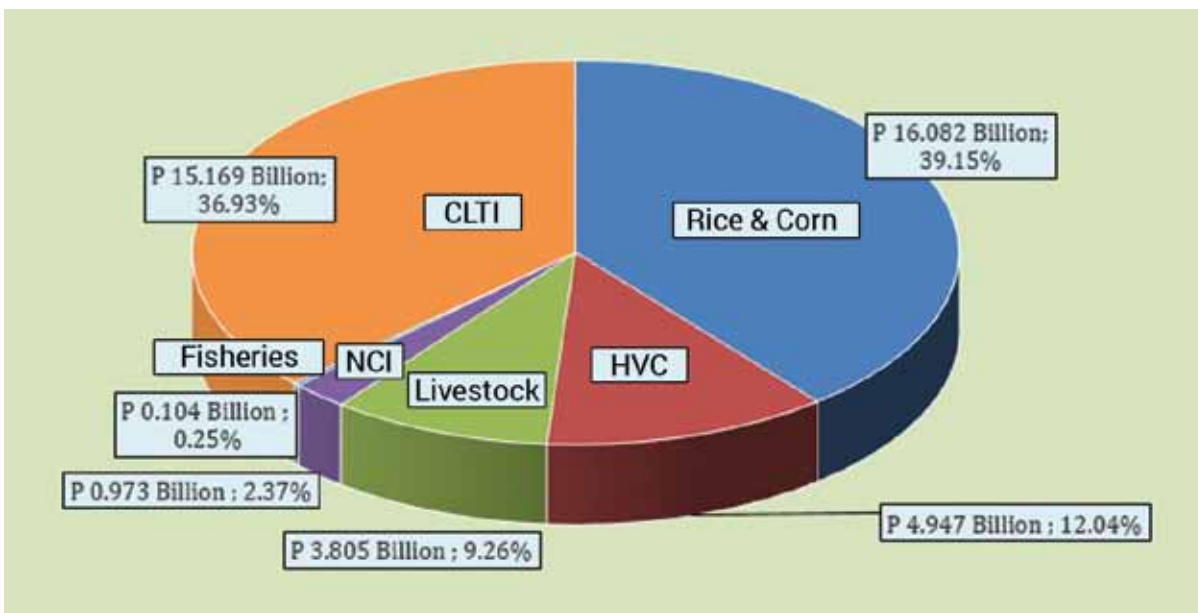
**Table 1. INSURANCE PRODUCTION, 2015 vs. 2014**

Insurance Lines	ACCOMPLISHMENT							
	No. of Farmers		Amount of Cover		Premium		Area	
	Dec. 2015	.vs 2014 (%) Inc/(Dec)	Amount (PM)	.vs 2014 (%) Inc/(Dec)	Amount (PM)	.vs 2014 (%) Inc/(Dec)	No. of Ha.	.vs 2014 (%) Inc/(Dec)
Rice	460,046	16.05	13,003.769	4.92	1,564.722	6.68	600,491.49	13.18
Corn	121,316	15.76	3,078.064	(7.20)	591.451	(9.78)	152,429.04	14.95
Rice & Corn Combined	581,362	15.99	16,081.833	2.36	2,156.173	1.60	752,920.53	13.54
HVC	85,917	1.78	4,945.899	(12.01)	167.078	(58.10)	102,584.00	(20.51)
Livestock	174,568	76.00	3,805.383	79.77	279.731	73.99		
Non-Crop Insurance	13,574	14.24	973.067	(39.07)	12.706	4.90		
Credit & Life Term Insurance	338,628	53.55	15,169.106	45.01	44.247	47.76		
Fisheries	883	50.17	103.503	(9.31)	4.589	57.10		
<b>Total</b>	<b>1,194,932</b>	<b>30.19</b>	<b>41,078.791</b>	<b>15.32</b>	<b>2,664.524</b>	<b>(2.28)</b>	<b>855,504.53</b>	<b>7.99</b>

The total amount of insurance cover reached P41.079 Billion, 15.32% more than the outlay for the same period last year. Nearly 40% or around P16.082 Billion of the total insurance cover was reserved for rice and corn while nearly 37% or P15.169 Billion was for credit and life term insurance (see Figure 1).

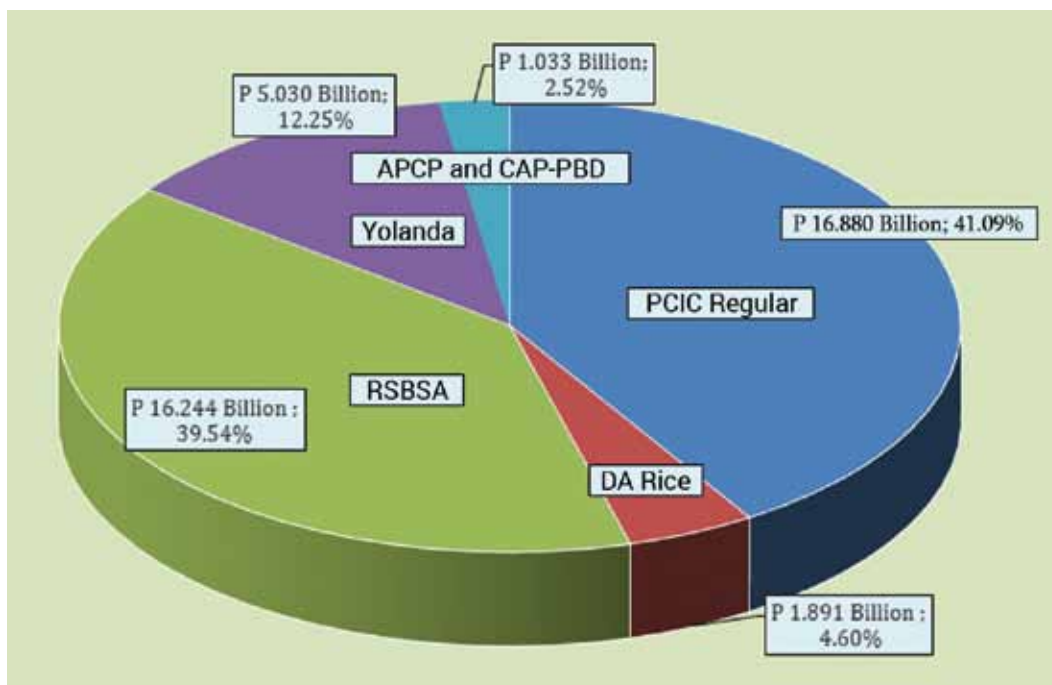
## HIGHLIGHTS OF OPERATIONS

Figure 1. AMOUNT OF COVER PER INSURANCE PRODUCT LINE



Allocation of total cover by program is as follows: 41.09% for the PCIC's regular program, 39.54% to agricultural insurance program for the subsistence farmers and fisherfolk listed in the Registry System for Basic Sectors in Agriculture (RSBSA); 12.25% to Yolanda Rehabilitation Program; and the rest to the Agrarian Production Credit Program (APCP) and Credit Assistance Program for Program Beneficiaries Development (CAP-PBD) and the Department of Agriculture's (DA) Rice Program (see Figure 2).

Figure 2. AMOUNT OF COVER PER INSURANCE PROGRAM



Against the annual targets, the accomplishment rates were simply dramatic. In terms of participation, the year's gain was 107.98% over the target of 1.107 Million farmers and fisherfolk. In terms of amount of cover, it was 114.08% over the target of P36.008 Billion (see Table 2).



**Table 2. INSURANCE PRODUCTION, Actual vs. Target**

Insurance Lines	Accomplishment			Target - CY 2015			% Accomplishment		
	No. of Farmers	No. of Hectares/ Heads/ Policies	Amount of Cover (PM)	No. of Farmers	No. of Hectares/ Heads/ Policies	Amount of Cover (PM)	No. of Farmers	No. of Hectares/ Heads/ Policies	Amount of Cover
Rice	460,046	600,491.49	13,003.769	425,062	530,604.15	10,326.633	108.23	113.17	125.92
Corn	121,316	152,429.04	3,078.064	114,979	132,371.08	2,708.065	105.51	115.15	113.66
Rice & Corn Combined	581,362	752,920.53	16,081.833	540,041	662,975.23	13,034.698	107.65	113.57	123.38
HVC	85,917	102,584.00	4,945.899	172,844	192,834.04	4,926.552	49.71	53.20	100.39
Livestock	174,568	2,041,318	3,805.383	108,387	403,325	3,651.445	161.06	506.12	104.22
Non-Crop Insurance	13,574	10,664	973.067	12,062	11,932	3,080.012	112.54	89.38	31.59
Credit & Life Term Insurance	338,628	32,425	15,169.106	221,106	23,801	10,173.825	153.15	136.23	149.10
Fisheries	883	599	103.503	52,188	16,694	1,141.497	1.69	3.59	9.07
<b>Total</b>	<b>1,194,932</b>		<b>41,078.791</b>	<b>1,106,628</b>		<b>36,008.029</b>	<b>107.98</b>		<b>114.08</b>

Generally, the remarkable increase in insurance production can be traced to the effectiveness of the marketing tack taken by the agency as well as the continued allocation of social insurance funds for farmers in a number of government programs. The following are the specific reasons for increase by insurance line that posted growth:

## Rice Crop Insurance

- Increase in the number of members of farmers' associations, cooperatives and other lending institutions that participated in the Land Bank of the Philippines' (LBP) rice production loan program which provides automatic crop insurance cover for the borrowers;
- Provision of full insurance premium subsidy for rice and corn farmers from 75 provinces listed in the Registry System for Basic Sectors in Agriculture (RSBSA);
- Provision of insurance coverage for subsistence farmers and fisherfolk under the Yolanda (Haiyan) Rehabilitation Program;
- Continuing insurance coverage for subsistence rice farmers under the DA's Rice Programs, namely: DA-LBP Sikat-Saka, Weather Adverse Rice Areas (WARA) and High Yield Technology Adoption (HYTA);
- Insurance coverage for agrarian reform beneficiaries under the APCP and CAP-PBD;
- Continuing participation of the Provincial Government of Isabela in PCIC's rice insurance program through PCIC Regional Office (RO) II; and
- Increased number of farmers availing of production loan from Alalay sa Kaunlaran Incorporated (ASKI) in ROs I, II, III and IIIA; Tulay sa Pag-unlad Incorporated (TSPI) in ROs I, II, III, IIIA, IV, V, and X; and First Valley Banks in ROs IX, X and XII

## Livestock Insurance

- Provision of livestock insurance coverage for subsistence farmers listed in RSBSA in 75 provinces with full premium subsidy;
- Provision of livestock insurance coverage of subsistence farmers under the Yolanda Rehabilitation Program and the APCP and CAP-PBD; and
- Provision of livestock insurance coverage for farmers through the National Dairy Authority (NDA) and Bureau of Animal Industry's (BAI) Livestock Dispersal Program

## HIGHLIGHTS OF OPERATIONS

### Credit and Life Term Insurance (CLTI)

- Provision of term insurance coverage of subsistence farmers under the Yolanda Rehabilitation Program and the APCP and CAP-PBD
- Cebu province insured 61,317 farmers and fisherfolk under the CLTI or 18.11% of the total recorded production for this insurance line

In contrast, the decreases in the insurance indicators by crop are as follows:

- The decrease in amounts of premium and cover in corn insurance were due to delay in planting because of the El Niño phenomenon, while the decrease in high value crops insurance was because of the non-renewal of some insurance coverage (i.e. banana and oil palm) under LBP's rehabilitation financing program for Typhoon Pablo affected areas.
- The decrease in the amount of cover for non-crop insurance was due to non-renewal of insurance coverage of some government properties.
- The decrease in the amount of cover in fisheries insurance was due to non-renewal of coverage of Southern Negros Agri-Fisheries Multi-Purpose Cooperative (SONAMCO), regular fisheries insurance in RO IX, and San Juan Aqua Culture Project in Ormoc.

### Government Premium Subsidy Utilization

In 2015, government subsidy for crop insurance, which comes from various programs implemented by PCIC totaled at P2.400 Billion.

The breakdown of the total government subsidy by source and their respective utilization rate (see Table 3) is as follows:

- PCIC Regular Programs

The PCIC premium discount/subsidy for rice and corn crop insurance products utilization reached P 195.523 Million, or 97.76% of the target.

- DA Rice Programs

The allocated premium subsidy under the DA's Rice Program was P256.603 Million. Utilization reached P186.449 Million, or 72.66%.

- RSBSA Insurance Program

The target subsidy for crop, livestock, fisheries, and non-crop agricultural asset insurance programs for farmers and fisherfolk listed in the RSBSA was P1.300 Billion. Utilization reached P1.626 Billion, or 25.06% more than what was made available.

- Yolanda Rehabilitation Program

The allocated subsidy for this program was P250.000 Million. Utilization reached P278.781 Million, or 11.51% more than what was made available.

- APCP and CAP-PBD

The allocated subsidy was pegged at P127.729 Million. Utilization reached P113.454 Million, or 88.82%.

**Table 3. GOVERNMENT PREMIUM SUBSIDY AND UTILIZATION RATE  
by Program and by Insurance Line**

Insurance Lines	Insurance Production			Premium (PM)					Government Premium Subsidy/PCIC Premium Subsidy (Discount)			
	Number of Farmers	No. of Hectares/ Heads/ Policies	Amount of Cover (PM)	Farmer + Lending Institution	GPS		Premium Earned	Total Premiums	2015 Target (PM)	Subsidy & Discount Utilized (PM)	% Utilization	Available Balance
					PCIC Discount	Utilized						
PCIC Regular Programs												
Rice	68,391	109,846.81	2,591.527	143.715	144.686		143.715	288.401	150.000	144.686	96.46	5.314
Corn	17,419	24,173.68	580.244	54.846	50.837		54.846	105.683	50.000	50.837	101.67	(0.837)
Combined Rice & Corn	85,810	134,020.49	3,171.771	198.561	195.523		198.561	394.084	200.000	195.523	97.76	4.48
High Value Crops	3,092	3,844.65	540.139	13.614			13.614	13.614	-			
Livestock	6,985	1,639,855	356.517	14.830			14.830	14.830	-			
Non-Crop Insurance	1,822	1,759	773.107	5.963			5.963	5.963	-			
Credit & Life Term Insurance	275,378	29,419	11,989.574	30.760			30.760	30.760	-			
Fisheries	51	50	49.312	0.805			0.805	0.805	-			
Sub-total	373,138	1,808,948	16,880.420	264.533	195.523		264.533	460.056	200.000	195.523	97.76	4.48
DA Rice Insurance Programs												
LBP Sikat Saka	12,899	30,803.74	1,252.433		132.467		0.000	132.467	120.000	132.467	110.39	(12.467)
WARA 2013	2,474	3,658.77	39.006			4.245	4.245	4.245	0.000	4.245	-4.25	0.000
WARA 2014	14,147	22,600.87	267.361			19.848	19.848	19.848	77.636	19.848	25.57	57.788
WARA 2015	21,017	25,718.73	265.332			22.421	22.421	22.421	36.699	22.421	61.09	14.278
HYTA 2015	6,353	7,686.43	66.597			7.468	7.468	7.468	22.268	7.468	33.54	14.800
Sub-total	56,890	90,469	1,890.729		132.467	53.982	53.982	186.449	256.603	186.449	72.66	70.15
RSBSA												
Rice	274,290	331,262.10	6,816.826		229.037	613.216	613.216	842.253	498.751	842.253	168.87	(343.502)
Corn	84,106	108,672.62	2,049.015		29.381	375.948	375.948	405.329	375.948	405.329	107.82	(29.381)
High Value Crops	76,893	91,549.77	4,063.941			131.624	131.624	131.624	179.743	131.624	73.23	48.119
Livestock	145,957	355,423	3,120.519		67.366	171.080	171.080	238.446	171.080	238.446	139.38	(67.366)
NCI	7,464	4,889	141.838			4.411	4.411	4.411	30.50	4.411	14.46	26.088
Fisheries	824	541	52.083			3.721	3.721	3.721	43.98	3.721	8.46	40.258
Sub-total	589,534	892,337	16,244.222	0.000	325.784	1,300.000	1,300.000	1,625.784	1,300.000	1,625.784	125.06	(325.784)
Yolanda Rehabilitation Program												
Rice	48,977	51,490.30	1,169.061		186.120		0.000	186.120	165.087	186.120	112.74	(21.03)
Corn	16,046	13,757.72	275.492		44.709		0.000	44.709	50.429	44.709	88.66	5.720
High Value Crops	3,478	4,339.22	110.576		6.420		0.000	6.420	4.514	6.420	142.23	(1.906)
Livestock	21,553	45,429	323.830		26.358		0.000	26.358	16.594	26.358	158.84	(9.764)
NCI	4,285	4,013	56.762		2.317		0.000	2.317	3.922	2.317	59.08	1.605
Fisheries	8	8	2.108		0.063		0.000	0.063	3.600	0.063	1.76	3.537
Credit & Life Term Insurance	61,725	2,932	3,092.450		12.793		0.000	12.793	5.855	12.793	218.50	(6.938)
Sub-total	156,072	121,969	5,030.279	0.000	278.781	0.000	0.000	278.781	250.000	278.781	111.51	(28.781)
APCP and CAP-PBD												
Rice	11,498	17,423.72	535.628		61.499		0.000	61.499	53.805	61.499	114.30	(7.694)
Corn	3,745	5,825.02	173.313		35.730		0.000	35.730	18.368	35.730	194.52	(17.362)
High Value Crops	2,454	2,850.36	231.243		15.419		0.000	15.419	53.739	15.419	28.69	38.320
Livestock	73	611	4.516		0.098		0.000	0.098	0.804	0.098	12.18	0.706
NCI	3	3	1.360		0.015		0.000	0.015	0.000	0.015	0.00	(0.015)
Credit & Life Term Insurance	1,525	74	87.082		0.693		0.000	0.693	1.013	0.693	68.41	0.320
Sub-total	19,298	26,787	1,033.142	0.000	113.454	0.000	0.000	113.454	127.729	113.454	88.82	14.275
Grand-total	1,194,932	2,940,511	41,078.790	264.533	1,046.009	1,353.982	1,618.515	2,664.524	2,134.332	2,399.991	112.45	(265.658)

## HIGHLIGHTS OF OPERATIONS

### Claims Paid

Like the number of enrollees in its insurance programs, the PCIC's total payout for damage claims during the year reached an unprecedented level and breached the billion-peso mark at P1.379 Billion. Against the previous year's record, it was 86.68% higher. The claims were paid to some 154,224 farmers and fisherfolk claimants. Consistent with the centrality of the rice farmers in the PCIC's mandate, the sector received the highest indemnity payment at P1.040 Billion. Combined with corn farmers' P261.646 Million in indemnity, the rice and corn indemnity payment reached P1.302 Billion.

The total indemnity payments are broken down by insurance lines in Table 4.

**Table 4. CLAIMS PAID, 2015 vs. 2014**

Insurance Lines	Claims Paid		Difference		For the Twelve-Month Period Ended December 31, 2015				
	Dec. 2015		Dec. 2014	Increase/(Decrease)		Damage Rate (%)		Loss Ratio	
	Number of Farmers	Indemnity* (PM)	Indemnity (PM)	Amount (PM)	(%)	2014	2015	2014	2015
Rice	118,449	1,040.210	512.545	527.665	102.95	4.14	8.00	0.35	0.66
Corn	30,212	261.646	169.233	92.413	54.61	5.10	8.50	0.26	0.44
Rice and Corn Combined	148,661	1,301.856	681.778	620.078	90.95	4.34	8.10	0.32	0.60
HVC	3,495	43.046	31.028	12.018	38.73	0.55	0.87	0.08	0.26
Livestock	1,252	18.202	10.026	8.176	81.55	0.47	0.48	0.06	0.07
NCI	92	1.234	9.330	(8.096)	(86.77)	0.58	0.13	0.77	0.10
CLTI	589	12.453	5.681	6.772	119.20	0.05	0.08	0.19	0.28
Fisheries	135	1.781	0.610	1.171	191.97	0.53	1.72	0.21	0.39
<b>TOTAL</b>	<b>154,224</b>	<b>1,378.572</b>	<b>738.453</b>	<b>640.119</b>	<b>86.68</b>	<b>2.07</b>	<b>3.36</b>	<b>0.27</b>	<b>0.52</b>
Increase/(Decrease) (2015 vs. 2014) - unfavorable						<b>1.28</b>		<b>0.25</b>	

\* Includes claims for indemnity for losses suffered in 2015 amounting to P79.931 Million but processed and paid in 2016. This amount was recorded as prior year's adjustment in the accounting books.

The damage rate, or the ratio of total claims paid to total sum insured, was computed at 3.36%.

The loss ratio, or the ratio of the total claims paid against total premiums generated, was computed at a healthy 0.52, or for every peso premium received, 52 cents was paid for insurance claim.

The indemnity payments made by program subsidy and insurance product, as well as their corresponding damage rates and loss ratios are shown in Table 5. Please note that as indicated, some figures may include payments either due in previous years but paid in 2015, or due in 2015 but paid in the following year.

## HIGHLIGHTS OF OPERATIONS

Table 5. CLAIMS PAID, by Program and by Insurance Product

Insurance Program	Number of Farmers	Indemnity** (PM)	Damage Rate (%)	Loss Ratio
<b>PCIC Regular Programs</b>				
Rice	30,933	336.525	12.99	1.17
Corn	7,940	93.514	16.12	0.88
<b>Combined Rice &amp; Corn</b>	<b>38,873</b>	<b>430.039</b>	<b>13.56</b>	<b>1.09</b>
HVC	302	3.143	0.58	0.23
Livestock	249	9.565	2.68	0.64
Non-Crop Insurance	33	0.563	0.07	0.09
Credit & Life Term Insurance	537	11.468	0.10	0.37
Fisheries	0	0.000	0.00	0.00
<b>Sub-total</b>	<b>39,994</b>	<b>454.778</b>	<b>2.69</b>	<b>0.99</b>
<b>DA Rice Programs</b>				
LBP Sikat Saka	3659	80.152	6.40	0.61
Weather Adverse Rice Areas*	1,567	7.603	0.00	0.00
WARA (2014)	5,501	35.937	13.44	1.81
WARA (2015)	5,145	24.424	9.21	1.09
HYTA 2015	1,687	6.061	9.10	0.81
<b>Sub-total</b>	<b>17,559</b>	<b>154.177</b>	<b>8.15</b>	<b>0.83</b>
<b>DAR-ARB-AIP*</b>				
Rice	1	0.008		
Corn	0	0.000		
HVC	94	0.965		
Livestock	0	0.000		
ADSS	7	0.020		
<b>Sub-total</b>	<b>102</b>	<b>0.993</b>		
<b>RSBSA Provinces</b>				
Rice	53,452	440.823	6.47	0.52
Corn	18,498	136.038	6.64	0.34
HVCC	2,634	29.389	0.72	0.22
Livestock	822	7.544	0.24	0.03
NCI	55	0.635	0.45	0.14
Fisheries	135	1.781	3.42	0.48
<b>Sub-total</b>	<b>75,596</b>	<b>616.209</b>	<b>9.04</b>	<b>0.73</b>
<b>Yolanda Rehabilitation Program</b>				
Rice	14,170	76.893	6.58	0.41
Corn	2,466	16.476	5.98	0.37
HVC	292	3.660	3.31	0.57
Livestock	173	1.037	0.32	0.04
NCI	4	0.036	0.06	0.02
Fisheries	0	0.000	0.00	0.00
CLTI	44	0.893	0.03	0.07
<b>Sub-total</b>	<b>17,149</b>	<b>98.995</b>	<b>8.47</b>	<b>0.53</b>
<b>APCP and CAP-PBD</b>				
Rice	2,334	31.783	5.93	0.52
Corn	1,308	15.618	9.01	0.44
HVC	173	5.889	2.55	0.38
Livestock	8	0.056	1.24	0.57
NCI	0	0.000	0.00	0.00
CLTI	1	0.072	0.00	0.00
<b>Sub-total</b>	<b>3,824</b>	<b>53.418</b>	<b>9.97</b>	<b>0.87</b>
<b>Grand-total</b>	<b>154,224</b>	<b>1,378.571</b>	<b>3.36</b>	<b>0.52</b>

\* Losses suffered in 2013 and 2014 were reconsidered and paid in 2015.

\*\* Includes claims for indemnity for losses suffered in 2015 amounting to P79.931 Million but processed and paid in 2016. This amount was recorded as prior year's adjustment in the accounting books.

## HIGHLIGHTS OF OPERATIONS

The damage rate for rice and corn insurance products increased in 2015 compared with the previous year. Combined, the damage rate rose from 4.34% to 8.10%. In terms of cause, the damage rate traced to natural calamities moved upward sharply from 2.42% to 5.19% while the damage caused by pests and diseases moved upward moderately, from 1.92% to 2.91% (see Figure 3).

**Figure 3. Combined Rice and Corn Damage Rate Trend Analysis per Cause of Loss**

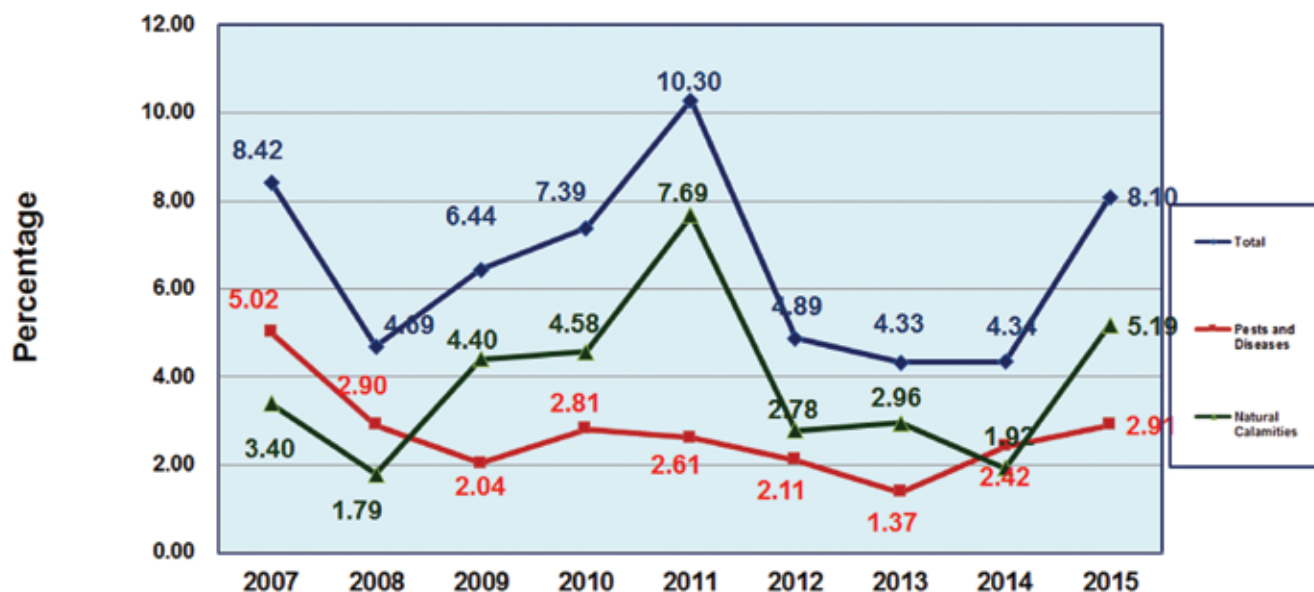


Table 6 shows the rice and corn insurance claims paid by cause of loss as well as the areas of occurrence. Typhoons and floods caused the payment of P562.774 Million during the year, P260.628 Million more, or 86.26% greater than the amount paid the previous year. Heavy rainfall from three typhoons, namely Amang, Lando and Nona destroyed standing crops nationwide, particularly in Region II, Region III, Region III-A, Region XI and Region XII. Drought was half as destructive as the floods, and caused the payment of P271.321 Million, P179.202 Million more, or 194.53% greater than the amount paid in previous year. Finally, pest and diseases caused the payment of claims worth P467.761 Million, P180.248 Million more, or 62.69% greater than that paid in the previous year. Rat infestation was observed to be widespread when flood occurred as the rodents migrated from flooded areas, while during the onset of the El Niño phenomenon active herbivore infestation was felt. Tungro destroyed crops in Region I, Region IV and Region V. Rice blast and black bugs attacked crops in Region IV. Stemborer infestation was observed to be prevalent in Region III, Region III-A, Region VIII, Region IX, Region X, Region XI and Region XII. Stalk rot infestation was noted in Region II and IV while corn borers infested farms in Region X and Region XI.

## HIGHLIGHTS OF OPERATIONS

**Table 6. RICE AND CORN INSURANCE CLAIMS PAID BY CAUSE OF LOSS**

Cause of Loss	Claims Paid				REASONS FOR INCREASE/ RE-MARKS
	Dec. 2015* (PM)	Dec. 2014 (PM)	Increase/(Decrease)		
			Amount (PM)	%	
Typhoon/Flood	562.774	302.146	260.628	86.26	Losses caused by floodings and heavy rainfalls in ROs II, III, III-A, XI and XII, and Typhoons Amang, Lando and Nona in Luzon, Visayas and Mindanao
Drought	271.321	92.119	179.202	194.53	Effects of the El Niño Phenomenon
Pests & Diseases	467.761	287.513	180.248	62.69	• Increased rat infestation due to rat migration from flooded areas and widespread infestation of active herbivores as effects of the El Niño Phenomenon
					• Tungro incidence in ROs I, IV and V
					• Rice blast incidence and black bugs infestation in RO IV
					• Prevalence of stemborer infestation in ROs III, III-A, VIII, IX, X, XI, and XII
					• Stalk rot incidence in ROs II and IV
					• Occurrence of cornborer in ROs X and XI
TOTAL	1,301.86	681.778	620.078	90.95	

\* Includes claims for indemnity for losses suffered in 2015 amounting to P79.931 Million but processed and paid in 2016. This amount was recorded as prior year's adjustment in the accounting books.



## HIGHLIGHTS OF OPERATIONS

### B. Interaction With Communities

To attain the Corporation's vision for a progressive rural economy where farmers and fisherfolk work with peace of mind under the protective mantle of agricultural insurance, the PCIC continuously involved its various stakeholders to ensure that the benefits of agricultural insurance are felt by Filipino farmers and fisherfolk.

Through its Regional Offices, the PCIC guarantees that its services will reach its existing and potential clients by conducting farmers' forum and information caravans. PCIC also partners with Local Government Units, lending institutions, cooperatives, people's organizations, rural banks and national agencies for the effective and efficient implementation of PCIC agricultural insurance programs.

#### Highlight of Regional Activities

##### Regional Office 1

##### PCIC Extension Offices



Opening of extension offices in Brgy. 2, Bantay, Ilocos Sur and Brgy. Bekis, Buyacaoan, Buguias, Benguet.

##### Training and Seminar Workshop



PCIC Pres. Bernabe graces the Seminar/Workshop on Underwriting, Claims Adjustment and Settlement in Laoag City, Ilocos Norte on September 9 to 11, 2015.

##### Indemnity Check Distribution in Regions I and CAR



Distribution of indemnity checks with Mayor Jose N. Pajeta, Jr. in Agno, Pangasinan on November 20, 2015.



Awarding of indemnity checks with Acting Mayor Pedro Belarmino in Caoayan, Ilocos Sur on November 24, 2015.



## Regional Office 2

### Office Building Plan



Bidding for the architectural design and construction of PCIC RO II office building in the Regional Government Center of Tuguegarao City.

### PCIC Extension Office



Opening of extension office in Santiago City, Isabela to serve the farmers and fisherfolk in the northern part of Isabela, Quirino and Ifugao.

### Claims Payment



Payment of P123.371 Million worth of insurance indemnity to 16,547 farmer-beneficiaries under various insurance programs of PCIC in 2015, indicating an increase of 33.01% on claims payment and 38.34% increase in number of indemnified farmers and fisherfolk compared to previous year.

### Renewal of MOA



Renewal of partnership with the Province of Isabela represented by Gov. Faustino Dy III for the implementation of Paseguro sa Pananim Program (PSPP) on July 24, 2015.

## Regional Office 3

### Indemnity Check Distribution



Distribution of claims indemnity for Typhoon Lando-affected farmers insured under the different PCIC Agricultural Insurance Programs on November 12, 2015.



PCIC Pres. Jovy C. Bernabe leads the distribution of indemnity checks to farmer-beneficiaries of Ramos, Tarlac covered under the RSBSA agricultural insurance program.



Municipal Agricultural Officer (MAO) Mario Concepcion receives the indemnity checks from PCIC Pres. Bernabe and Board of Directors in behalf of RSBSA Agricultural Insurance Program beneficiaries of Candaba, Pampanga.



PCIC Pres. Bernabe and Senior Vice-President Norman Cajucom hand over the payout check to the Chairman of Umpucan Palay & Vegetable Producers Cooperative of San Ildefonso, Bulacan.

## HIGHLIGHTS OF OPERATIONS

### Regional Office 3A

#### Indemnity Check Distribution



Regional Manager (RM) Melba P. Manalo heads the distribution of indemnity checks to farmers affected by Typhoon Kabayan and Lando on December 2 and 3, 2015.



Payment of a total of P1.200 Million worth of claims to 150 drought-affected farmers of Casiguran, Aurora on October 15, 2015.

#### Claims Adjustment



Marketing and Sales Division (MSD) Acting Chief Mario Lumibao and Insurance Specialist Danilo Don interview Mr. Narciso Amansec, claimant under the Fisheries Insurance Program in Brgy. Dinadiawan, Dipaculao, Aurora.



Insurance Underwriter Joseph Farro discusses the various PCIC Agricultural Insurance Programs to farmer-borrowers of TSPI Guimba Branch on July 10, 2015.

### Regional Office 4

#### Signing of Memorandum of Agreement (MOA)



PCIC BOD Chairman Dioscoro A. Granada and RM Pablo P. Rocela sign a MOA with the Center for Community Transformation in Puerto Princesa City, Palawan on September 17, 2015.

#### Farmers' Orientation



RM Rocela orients the farmers on PCIC Programs and Services during the PhilRICE Mindoro Field Day on November 15, 2016 in Sta. Cruz, Oriental Mindoro.

#### Distribution of Indemnity Checks



PCIC Pres. Bernabe and Palawan Gov. Jose Pepito Alvarez lead the distribution of indemnity checks to farmer-beneficiaries of Narra and Brooke's Point in Puerto Princesa City, Palawan on Feb. 18, 2015.

#### Field Monitoring



Field visit and animal inspection of NDA-dispersed livestock-cattle at NDA Quarantine Farm in Rosario, Batangas by PCIC VP-CBAG Antonio S. Uy, II, BDMD Department Manager Rodelia Pagaddu and RM Pablo Rocela on July 1, 2015.



### Regional Office 5

#### Meeting with Farmers' Organization



RM Corazon SM. Realubit meets with farmers' organizations of Buhi, Camarines Sur on October 13, 2015.

#### Promotion of Gender and Development



CSC Region V Learning Service Providers (LSP) and PCIC RO V organize a Gender Responsiveness Development Seminar in Bacacay, Albay on October 28-29, 2015.

### Trainings



PCIC Pres. Bernabe and members of the Board of Directors join the Sectoral Meeting on Underwriting and Claims Settlement hosted by PCIC RO V in Legazpi City on August 24-26, 2015.



Seminar on Fisheries Insurance Program with resource speakers from BFAR Region V in Legazpi City on July 9, 2015.

### Regional Office 6

#### Indemnity Check Distribution



PCIC Pres. Bernabe spearheads the distribution of indemnity checks during the Farmers' Forum in La Carlota City in June 2015, and the Negros Day Celebration in Bacolod City, Negros Occidental in November 2015.



RM Charlito Brillea and Dir. Juan V. Borra, Jr. hand over the Accident and Death Benefit amounting to P110,000.00 to a farmer beneficiary from Aklan in November 2015.

#### Promotion of Gender and Development



Gender Sensitivity Training (GST) on December 21-22, 2015.

#### Training



Capacity building trainings on Underwriting and Claims Adjustment for Reserve Corps of Adjusters (RCAs) and MAOs in Roxas City, Capiz in May 2015.

## HIGHLIGHTS OF OPERATIONS

### Regional Office 7

#### Indemnity Check Distribution



Awarding of indemnity checks to farmers of Dalaguete, Cebu on April 23, 2015.



Distribution of indemnity checks in Asturias, Cebu during Farmers' & Fisherfolk's Month on May 12, 2015.



A farmer of Balamban, Cebu gives testimony on the benefits he received from PCIC Insurance Programs since 2011 during Farmers' Forum on December 9, 2015.

#### Information Caravans



Conduct of information caravans as a marketing campaign for PCIC Agricultural Insurance Products in Alcoy, Cebu on December 15, 2015 and Balamban, Cebu on December 9, 2015.



#### Training



Orientation of farmer groups of Negros Oriental and Siquijor on PCIC Agricultural Insurance Programs in Dumaguete City, Negros Oriental on April 7, 2015.

### Regional Office 8

#### Consultation with Agrarian Reform Beneficiaries



MSD Chief Ronelo D. Pesquera leads the Agrarian Reform Beneficiaries Organizations' (ARBO) Consultation on the availment and updates of PCIC's Agrarian Production Credit Program (APCP) in Tacloban City.



#### Distribution of Indemnity Checks



RM Dominico S. Digamon heads the giving out of indemnity checks to farmer-beneficiaries of Region VIII on May 30-31, 2015.



#### Information Caravan



Information Caravan in Hinunangan, Southern Leyte on November 27, 2015.



#### Commendation for Extension Offices



RM Digamon recognizes the team effort of extension offices on achieving the targets under the Yolanda and RSBSA Insurance Programs for CY 2014 during a ceremony held in the Regional Office on May 25, 2015.





## Regional Office 9

### Conduct of Seminar-Workshops



Claims Adjustment and Settlement Seminar-Workshop for Mindanao Sector in Zamboanga del Norte on October 6-8, 2015.



Year-End Planning Conference and 5S Seminar-Workshop with DTI-Zamboanga del Sur on December 17, 2015.

### Distribution of Indemnity Checks



Dinas Mayor Basilio A. Vidar leads the distribution of indemnity checks to more than 150 rice and corn farmer-beneficiaries under the RSBSA Insurance Program in Dinas, Zamboanga del Sur on September 4, 2015.



RM Luther Romeo C. Salting turns over Accident and Dismemberment Security Scheme indemnity check worth P100,000.00 to Mrs. Emma P. Dalde, a beneficiary of Philippine Council for Agriculture and Fisheries (PCAF) in Tangub City, Misamis Occidental on January 15, 2015.



San Miguel Mayor Angelito L. Martinex II spearheads the awarding of indemnity checks in San Miguel, Zamboanga Del Sur on September 11, 2015.

## Regional Office 10

### Memorandum of Agreement Signing



MOA signing with Provincial Government of Surigao del Sur on June 17, 2015



MOA signing with Provincial Government of Agusan del Sur on June 16, 2015



Partnership with Provincial Government of Agusan del Norte thru MOA on June 16, 2015

### Awarding of Indemnity Checks



DA Secretary Proceso J. Alcala, Usec. Emerson U. Palad and RM Rose M. Gatinao head the distribution of indemnity checks during the 22nd Farmers' Field Day and Techno Forum in Dalwangan, Bukidnon on October 29, 2015.



## HIGHLIGHTS OF OPERATIONS

### Regional Office 11

#### Distribution of Claims Payment



RM Bonifacio V. Pales distributes claim checks to RSBSA and WARA Agricultural Insurance Programs' farmer-beneficiaries in Tantangan, South Cotabato on January 9, 2015.



BOD Chairman Dioscoro A. Granada and RM Pales distribute indemnity checks to banana growers of Casig-ang and Kinamayan, Sto. Tomas, Davao del Norte on January 28, 2015.

#### DA-PCIC-UNDP WIBI Mindanao Project



Focal Person for WIBI Mindanao Project RM Pales and Community Organizer Hilbert Narbonito conduct the second cycle of the WIBI Literacy Workshop Orientation in Sto. Tomas, Davao del Norte on Nov. 27, 2015 and in Matanao, Davao del Sur on December 28, 2015.



WIBI Mindanao farmer-beneficiaries of Tugbok, Davao City receive indemnity checks from Community Organizer Narbonito on November 5, 2015.

### Regional Office 12

#### Distribution of Claims Payment



RM Elias S. Catulong updates the farmers of Kabacan, Cotabato on PCIC Insurance Programs on June 26, 2015.



Dialogue with the farmers of Alamada, Cotabato on July 6, 2015.

#### Indemnity Distribution



RM Catulong and Chairman Dioscoro A. Granada distribute P1.900 M worth of indemnity checks to farmers of Pres. Quirino, Isulan, and Bagumbayan, Sultan Kudarat on May 20, 2015.

#### Claims Validation



Validation of claims in Esperanza, Sultan Kudarat on August 12, 2015.



Claims validation in Brgy. Banisilan, North Cotabato on September 2, 2015.



## Partnership and Linkages

PCIC continued its efforts in expanding its presence in the countryside during the year. To enlist as many farmers and fisherfolk under its program services, the Regional Offices of PCIC made aggressive moves to solicit partnership with local government units, cooperatives, rural banks, lending institutions, and farmers and fisherfolk associations to partner with PCIC. Some of those that formalized agreements with PCIC are as follows:

Region	Name of Partner		Purpose of agreement
I	1.	Sta. Cruz Savings and Development Cooperative (SACDECO)	Act as underwriters for palay and corn, and as solicitors for regular programs
	2.	Philippine Resources and Savings Banking Corporation (PR Savings)	
II	1.	Provincial Government of Isabela	Agricultural insurance coverage for small rice farmers as climate change mitigation measures under the program “Bojie Rodito Opportunities-Paneguro sa Patanim”
	2.	PR Savings Bank	Insurance coverage of the unsecured Agricultural Loans of PR Banks’ farmer-borrowers in Region II
III	1.	PR Savings Bank	Underwriters for rice and corn and as solicitors for livestock, high-value crops, non-crop and credit and life term insurance programs
	2.	Global Dominion Financing Inc.	
	3.	Amucao Seed Growers Agro-Industrial Cooperative	Intermediary for indemnity payments for members
III-A	1.	Agri-Services Plus Multi-Purpose Cooperative	Tapped as underwriters for their member farmer-borrowers of crop production loans and other insurance lines
	2.	Agri Business Rural Bank, Inc.	
IV	1.	Mount Makiling Rural Bank	Tapped as underwriter
	2.	DA-RFO IV-B	Provision of P2.400 Million government premium subsidy for WARA
	3.	Center for Community Transformation Credit Cooperative	Tapped as underwriter for all insurance lines
	4.	Quezon Capital Rural Bank, Inc. (QCRB)	Agricultural insurance coverage of loans for crop production
	5.	Kabalikat Para sa Maunlad na Buhay, Inc. (KMBI)	Act as insurance solicitor for all insurance lines of PCIC
V	1.	Mayon Farmers Association of Camalig Albay, Inc.	Tapped as partner-underwriters for palay and corn, and solicitors for livestock, high-value crops, non-crop and credit and life term insurance programs
	2.	People’s Alternative Livelihood Foundation of Sorsogon Inc.	
	3.	Simbag sa Pag-asenso, Inc.	

## HIGHLIGHTS OF OPERATIONS

<b>VI</b>	1.	LGUs of Iloilo, Guimaras, Capiz, Aklan, Antique and Negros Occidental	Tapped as underwriters for all agriculture insurance lines
	2.	Banks: Life Bank and PR Savings Bank	
	3.	Tapaz Marketing Cooperative, Capiz	
<b>VII</b>	1.	Provincial Government of Cebu, Bohol and Negros Oriental	Tapped as underwriters for palay and corn crops, and solicitors for livestock, high value crops, non-crop and credit and life term insurance program
	2.	LGU of Dalaguete, Cebu	
	3.	City Agriculture Office of Bais City and Negros Oriental	
	4.	LGU of Mabini and Ubay, Bohol	
<b>VIII</b>	1.	Abuyog St. Francis Xavier Credit Cooperative	Tapped as underwriters for palay and corn crops, and solicitors for livestock, high value crops, non-crop and credit and life term insurance programs
	2.	Agribusiness Federation of Financial Intermediaries for Rural Empowerment	
	3.	Multi-Purpose Cooperatives: Basak Layog, Fatima, Merida Agricultural Diversified Services, Ormoc Rice Hybrid Seed Producers, Federation of Omega Beneficiaries, Federation of Omega Beneficiaries, LAMAC, Almeria Seafarers, Brgy. Buenavista, Cagaut Agrarian Reform Beneficiaries, Hinolaso Agrarian Reform Beneficiaries, Osmeña Farmers, San Gabriel ARB, Agricultural Development Workers & Employees, Bantayan, Cabacungan Primary, Oleras and Eastern Samar EP	
	4.	City Agriculture Office - Ormoc	
	5.	LGUs of Leyte, Southern Leyte and Northern Samar	
	6.	Network of Consolidated Cooperative Bank (NCCB) – Ormoc and Maasin Branch	
	7.	Rural Bank of Dulag (Leyte) Inc. (RBDI)-Head Office, Abuyog and Baybay	
	8.	Landbank of the Philippines (LBP) Lending Center – Leyte, Southern Leyte, Biliran and Samar	
	9.	Office of the Provincial Agricultural Services – Southern Leyte	
	10.	Office of the Municipal Agricultural Services–Dolores	
	11.	Farmers Associations: Dapdap, Roxas II, Lumatod, San Jose ARB, Arellano, San Jose, Cervantes Sustainable, Dancalan and Hitapian	
	12.	Farmers & Fisherfolks Associations: Villahermosa Occidental and Palanit	
	13.	ARB Associations: Brgy. 03, Catubig, Victoria and Lavezares	
	14.	Small Farmers Agricultural Associations: Camagting and St. Vincent	
	15.	Irrigators Associations: Guinmaayuhan, Tinago, San Pedro Farmers, Balat-Balud/Salawat, MACAGTAS SWIP, Robasan and Hibubullao Farmers	
	16.	San Pablo Producers Association	
	17.	Northern Samar Rice Producers Marketers Cooperative	
	18.	Vicente Low Land Association	



## HIGHLIGHTS OF OPERATIONS

<b>IX</b>	1.	LGUs of Zamboanga del Sur, Zamboanga del Norte, Zamboanga Sibugay and Misamis Occidental	Tapped as underwriters for palay and corn crops, and solicitors for livestock, high value crops, non-crop and credit and life term insurance program
	2.	City Agricultures Office-Pagadian City, Dapitan City, Dipolog City, Oroquieta City, Ozamis City, Tangub City and Zamboanga City	
	3.	Banks: Rural Bank of Liloy (Zn), Inc., Katipunan Bank and Peoples Bank of Caraga	
	4.	Freedom for Peace Credit Cooperative	
<b>X</b>	1.	Provincial Government of Agusan del Sur, Agusan del Norte and Surigao del Sur	Tapped partners for the implementation of insurance programs
<b>XI</b>	1.	Banks: Cantilan and First Valley	Tapped as underwriting agents
	2.	Cooperative: King and Bansalan Credit	
<b>XII</b>	1.	DA - RFO XI	For the implementation of WARA Program
	2.	Multi-Purpose Cooperative: Columbio People's and MSU-IIT National	Tapped as underwriting agents
	3.	CCT Credit Cooperative Savings	
	4.	Rural Bank of Midsayap, Inc.	
	5.	New Caridad United Farmers Assoc.	
	6.	Banatalan and Tumiao-Mamali Irrigators Assoc., Inc.	



PCIC BOD Chairman Dioscoro A. Granada, VP-CBAG Antonio S. Uy II and RO VII RM Crescencio V. Deligero sign a Memorandum of Agreement on August 10, 2015 with Bohol Governor Edgar M. Chatto and Vice Governor Concepcion Lim that will provide agricultural insurance protection to 255,839 subsistence farmers and fisherfolk of Bohol.

## HIGHLIGHTS OF OPERATIONS

### C. Training and Development

To support its continuing thrust to develop excellence in various organizational spheres, particularly among the staff, in its operation and the whole organization, the PCIC organized and sent its staff and officials in 14 various technical upgrading and character-building trainings and seminars. The trainings, its specific objectives and the number of staff that attended, disaggregated by sex, are shown in the following tables:

#### Capability Building Seminar

These nine (9) training programs, in general, are aimed to upgrade the knowledge and know-how of officials and staff in technical and professional areas relevant to various operations of the PCIC.

	TITLE	OBJECTIVES	DATE	PARTICIPANTS	
				MALE	FEMALE
1.	Enrichment Training on Recruitment, Selection and Promotion Process	To equip PCIC Personnel Selection Board Members with standardized procedures in selection and promotion in accordance with Civil Service Commission (CSC) rules and regulations	Mar. 24-26, 2015	16	17
2.	Strategic Performance Management System (SPMS) Orientation and Consultation with CSC Director	To clarify SPMS process and other related issues/concerns for smooth implementation	Mar. 27, 2015	16	17
3.	Seminar/Workshop on Gender and Development Planning and Budgeting (GPB) for Luzon Sector	To strengthen the PCIC Gender and Development (GAD) Focal Point System in the preparation of Annual GAD	June 15-17, 2015	8	13
4.	Sectoral Seminar Workshop on Underwriting, Claims Adjustment and Settlement – Luzon Group I	To orient/reorient the participants on basic underwriting procedures in High-Value Crops (HVC), Non-Crop and Fisheries Insurance Products, and Claims adjustment and settlement.	Aug. 24-26, 2015	25	12
5.	IT Specialist Training	To attain effective and efficient PCIC Automated Business System (PABS) implementation through orientation of IT Specialists on their duties and responsibilities	Sept. 1-4, 2015	14	4
6.	Sectoral Seminar Workshop on Underwriting, Claims Adjustment and Settlement – Luzon Group II	To orient/reorient the participants on basic underwriting procedures in HVC, Non-Crop and Fisheries Insurance Products, and Claims adjustment and settlement	Sept. 9-11, 2015	22	15

## HIGHLIGHTS OF OPERATIONS

7.	Supervisory Development Course Tracks 2 and 3	The course aims to develop and enhance the capability of first-line supervisors in the organization	Oct. 5-8, 2015	23	12
8.	Sectoral Seminar Workshop on Underwriting, Claims Adjustment and Settlement – Mindanao Group	To orient/reorient the participants on basic underwriting procedures in HVC, Non-Crop and Fisheries Insurance Products, and Claims adjustment and settlement	Oct. 6-8, 2015	26	24
9.	Sectoral Seminar Workshop on Underwriting, Claims Adjustment and Settlement – Visayas Group	To orient/reorient the participants on basic underwriting procedures in HVC, Non-Crop and Fisheries Insurance Products, and Claims adjustment and settlement	Oct. 21-23, 2015	27	23



PCIC employees and officers participate in the Supervisory Development Course Tracks 2 and 3 conducted by the Civil Service Commission – National Capital Region headed by Director Claudia Abalos-Tan on October 5-8, 2015 in Quezon City.

## HIGHLIGHTS OF OPERATIONS

### Character Enrichment Seminars

PCIC organized five seminars and/or workshops related to values orientation, gender-responsiveness, social responsibility, and work ethics, among others, to ensure the officers' and employees' compliance with the PCIC Manual on Corporate Governance and the Corporation's Code of Ethics/Conduct and other ethical policies as mandated by law and by the Governance Commission for GOCCs (GCG).

TITLE	OBJECTIVES	DATE	PARTICIPANTS	
			MALE	FEMALE
1. Visionary, Motivational and Transformational: Developing Brand Leadership	To enable participants with advanced application of leadership theories and principles, strategic planning and networking	Mar. 24, 2015	18	21
2. Forum on Women in Leadership, Power and Decision Making	Conducted in line with the celebration of 2015 National Women's Month	Mar. 30, 2015	21	22
3. Values Orientation Workshop	To clarify one's personal values with organization's vision and code of ethics	April 13-15, 2015	36	29
4. Employee Responsiveness to an Improved Productivity Program (Job Stress, Well Being and Productivity)	To identify stressors and use of effective coping strategies when dealing with job stress	May 7-8, 2015	33	25
5. Empowering Men and Women Towards Achieving a Competent Workforce	To reinforce the gender responsive organizational culture in PCIC	Dec. 10-11, 2015	208	214



PCIC Head Office and Regional Offices participate in the seminar on Empowering Men and Women towards a Competent Workforce conducted by Ad Maioram Corporation in Nasugbu, Batangas on December 10-11, 2015.

**D. Enhancements on Operations**

Together, the Management and the Board of Directors instituted measures to enhance the operations of the Corporation which include policy measures and a new Information Technology (IT) system that modernizes financial processes across the Head Office and the Regional Offices.

**Automated Financial System**

In a bid to further improve its services, particularly the turnaround time for processing of applications and claims, the PCIC has installed in the last quarter of the year an automated accounting system that speeds up and raises accuracy of financial transaction and report generation.

The IT-supported system operates on secure login process and databases, works on easy-to-use forms, has utmost flexibility in responding to queries, and generates reliable reports.

The system has six modules: head office accounting, regional office accounting, budget management, cash collection and bank reconciliation, fund management and investment management. It has been set up in the Head Office's Finance Department as well as in the administrative and finance units of the Regional Offices.

It was officially launched in December 2015 and introduced to the Regional Offices for full blast implementation.

**Board Interventions**

1. Enhancement on the Agricultural Insurance Coverage of Farmers and Fisherfolk listed in the RSBSA Program for CY 2015 in order to cover more farmers (Board Resolution No. 2015-008):
  - The maximum eligible consolidated area of rice, corn and high-value crops for insurance coverage was set at maximum of three (3) hectares of farmland per household.
  - The amount of cover for rice and corn self-financed farmers was pegged at P20,000.00 while LBP borrowing farmers were covered for the actual amount of loan, subject to PCIC ceiling.
  - The premium rate for high-value crops insurance was standardized at 3.00%.
2. Enhancement of the Death Benefit Provision under the Rice and Corn Crop Insurance Program and Agricultural Producers Protection Plan (AP<sup>3</sup>) to attain uniformity (Board Resolution No. 2015-010):
  - Death Benefit of P10,000.00 regardless of the Amount of Cover (AC) under Rice and Corn Crop Insurance Programs;
  - Standard Premium Rate of 0.75% for AP<sup>3</sup>; and
  - The eligible age for Accident and Death Security Scheme (ADSS) and AP<sup>3</sup> insurance coverage as well as in death benefit was raised to 80 years old.
3. Modification of Operations Manual for Rice, Corn, High Value Crop Insurance on the composition of the Team of Adjusters wherein claims adjustment and verification during widespread calamities shall be conducted by an individual PCIC insurance adjuster or adjuster-designate provided that a General Damage Assessment Report shall serve as their guideline (Board Resolution No. 2015-012)



## HIGHLIGHTS OF OPERATIONS

4. Reduction of insurance premium for insurance coverage of rubber trees of RIMFABEMCO and SACARBEMCO, in consideration of those hardly-hit by typhoon Pablo on December 4, 2012 (Board Resolution No. 2015-017)
5. Conduct of seminar-workshop to orient/reorient Insurance Underwriters and Claims Adjusters on basic underwriting and claims adjustment procedures (Board Resolution No. 2015-024)
6. Extension of the implementation period of the APCP and CAP-PBD from June 01, 2015 to May 31, 2016, to provide insurance coverage for ARBs' loans that are approved until May 31, 2016 (Board Resolution No. 2015-028)
7. Allotment of full premium subsidy/discount amounting to P2.000 M for the insurance coverage of 2,000 farmer-beneficiaries in Regions X and XI enrolled in the Weather Index-Based Insurance (WIBI) Mindanao Project from June 01, 2015 to June 30, 2016 (Board Resolution No. 2015-040)
8. Increase of area of coverage for fish pens under the agricultural insurance program to expand the extent of protection provided to fisherfolk in areas directly hit by Typhoon Yolanda (Board Resolution No. 2015-044)
9. Inclusion of Transport Risk Cover for imported buffaloes under the Dispersal Program of Philippine Carabao Center as an addition to the basic cover (Board Resolution No. 2015-046)
10. Enhancement of the existing rule on the maximum area of coverage per beneficiary under the RSBSA Insurance Program and Yolanda Rehabilitation Program to extend the program benefits to more farmers (Board Resolution No. 2015-048A)
11. Reduction of the minimum sample size for the total area insured for Post-Planting Inspection (PPI) of rice and corn crops per cropping season to address the proportionate balance between the existing manpower and the voluminous increase of transactions (Board Resolution No. 2015-050)
12. Insurance Coverage of the island born thoroughbred horses of DA-RFO 10 (Board Resolution No. 2015-054)
13. Livestock Mortality Insurance Cover for imported cattle of the Bureau of Animal Industry (Board Resolution No. 2015-057)
14. Transport Risk Insurance Cover for Day -Old Pullets of the Southern Philippines Egg Producers Association (SPEPA) and Northern Mindanao Egg Producers Association (NORMEGG) (Board Resolution No. 2015-062)
15. Insurance coverage of Napier Grass for biomass production for generating energy which involves thousands of hectares (Board Resolution No. 2015-066)
16. Amendment of the Operations Manual for Rice and Corn insurance programs to authorize the Insurance Underwriter II and Insurance Adjuster II to review and approve insurance applications and claims documents, respectively, as a strategy of creating additional review/processing service lanes to attain the 20-day Claims Settlement Response Time (CSRT) (Board Resolution No. 2015-071)

## E. Customer Satisfaction Survey

PCIC's performance commitment outlines standards in service delivery such as the processing of transaction with utmost efficiency and promptness, and the use of feedback mechanisms to improve services. Along this line and in pursuit of targets set in its 2015 Performance Scorecard, the PCIC engaged the Development Academy of the Philippines (DAP) to implement a customer satisfaction survey using a standard survey methodology and instruments to cover all areas of operation. The survey instrument is consistent with the Governance Commission for Government-Owned and Controlled Corporations (GCG) 2015 Performance Evaluation System (PES) for continuous improvement. Developed based on document review and discussions with PCIC officials, the instrument aims specifically to assess PCIC's programs and services in the following dimensions: timeliness and responsiveness, access and facilities, staff, quality and reliability, integrity and outcome. These dimensions are based on the Service Quality Framework (SERVQUAL), Common Measurements Tool (CMT) and GCG Performance Evaluation Systems Guidebook for the conduct of client satisfaction surveys.

The face-to-face survey was administered in 13 PCIC Regional Offices and 13 randomly selected municipalities during the period of November 15, 2015 to December 5, 2015. The results of the survey showed that out of the 809 respondents, 97.40% were satisfied, 2.50% were neutral, and 0.10% were dissatisfied with PCIC programs and services.

Overall, the highest rated dimension is the Outcome of the agricultural insurance program at 4.53 rating with 5.00 as the highest rating. This affirms the relevance of the agricultural insurance to farmers and fisherfolk in providing security in times of calamities. On the other hand, the Quality and Reliability dimension, which measures the delivery of PCIC services in accordance with policy and standards, received a 4.33 rating.

All Regional Offices received satisfactory rating, with Regional Office VIII rated as the highest at 4.83 rating. While five Regional Offices received very satisfactory ratings, namely: Regional Offices IV (4.58), VI (4.74), VIII (4.83), XI (4.76) and XII (4.54).

Based on the results and conclusions of the study, the following recommendations were advised to be considered in order to improve further PCIC's programs and services:

- Build on the current level of customer satisfaction and aim for higher levels in the next rounds of survey. With the results of this study as baseline data, the PCIC should work towards increasing the level of satisfaction of insured farmers and fisherfolk by introducing improvements and using the next rounds of survey as a tool to monitor progress over time.
- Address the dimensions in the "fix it" quadrant. The Timeliness and Responsiveness dimension may be addressed by reviewing the claims processing, frequent updates on the status of insurance claims, and immediate inspection upon notice of loss. As for Access and Facilities, improvements may be made through awareness campaigns, distribution of brochures on insurance products and programs, and regular conduct of farmer's orientation especially in far-flung municipalities.
- Consider the results of gap analysis. Despite the minimal overall gap, PCIC must eliminate the gap completely. Response to customers' needs, transaction process and quality of service shall be considered as priorities for improvement in order to manage customers' expectations.

## HIGHLIGHTS OF OPERATIONS

- Develop a more effective coordination plan. An effective coordination plan should be put in place between PCIC and the underwriters, and between PCIC and the insured farmers/ fisherfolk as some respondents suggested the improvement of coordination between PCIC field staff and farmers.
- Address the drivers of dissatisfaction of insured farmers/fisherfolk. PCIC should address factors that significantly affect the level of satisfaction of its customers, such as knowledge on PCIC programs and products, its Citizens' Charter, and guidelines. Strengthening information dissemination, as well as the continued advocacy for additional budget for free agricultural insurance, may be done to showcase the impact of insurance on the lives of farmers and fisherfolk.



DAP conducts face-to-face interview with farmer-beneficiaries of PCIC Regional Office IV for the 2015 Customer Satisfaction Survey of PCIC.



## F. PCIC Extension Offices

PCIC recognizes the need to establish extension offices that will cater to the needs of subsistence farmers and fisherfolk in far-flung areas. As such, for 2015, the number of PCIC extension offices (PEO) grew to 33 offices from 27 offices in 2014. And with the continuous appreciation of agricultural insurance as a risk mitigation measure for climate change, the PCIC plans to put up more PEOs for the convenience of its stakeholders.

REGIONAL OFFICE	PROVINCE	PROVINCIAL EXTENSION OFFICE LOCATION	TEL. NO./FAX/ MOBILE NO.	OFFICE SCHEDULE
<b>1</b>	ILOCOS SUR	Brgy 2, Bantay, Ilocos Sur	0905-317-1240	Monday to Friday
		Bantay, Ilocos Sur	0905-544-6247	
	BENGUET	Bekis, Buyacaoan, Buguias, Benguet	0928-176-7464	
<b>2</b>	APAYAO	NIA-WAAIS, Libertad, Abulug, Cagayan (moving out to HAB Bldg., Maharlika Highway, Libertad, Abulug, Cagayan soon this month)	0917-551-5584/0936-890-241	Every Tuesday & Thursday
	KALINGA	OPA Bulanao, Tabuk City, Kalinga	0915-3840-115/0906-636-7976	Every Friday
	ISABELA	3/F Heritage Bldg., Maharlika Highway, Centro Santiago City	0915-844-4228/0906-807-0254/0905-261-8122/0906-762-8287/0926-200-1481/0926-201-4366	Monday to Friday
		NIA District Office, San Manuel, Isabela	0915-3840-115/0935-946-6567	Every Thursday
	NUEVA VIZCAYA	Office of the Provincial Agriculturist, Bayombong, Nueva Vizcaya	0915-844-4228/0915-384-0115	Every Thursday
	CAGAYAN	NIA MPIS Bulala, Camalaniugan, Cagayan	0917-551-5584/0926-400-8503	Every Wednesday & Friday
<b>3A</b>	AURORA	2nd Floor Aurora Bank Bldg., Baler, Aurora	0948-764-8014	Monday to Friday
<b>4</b>	ROMBLON	DAR PROVINCIAL OFFICE, Odiongan, Romblon	0946-948-5373/0908-679-8132	Monday to Friday
	PALAWAN	Provincial Capitol, Puerto Princesa City, Palawan	0915-671-6256/0948-942-7314	Every Monday
<b>5</b>	MASBATE	Alerta Building, Tugbo, Masbate	0912-809-5389/ 0947-7511463	Monday to Friday
<b>6</b>	AKLAN	G & F Bldg., Brgy. Jumarap, Banga, Aklan	(036)-2677262/0939-929-3340	Monday to Friday

## HIGHLIGHTS OF OPERATIONS

	CAPIZ	Bilbao St., Roxas City, Capiz	(036)-6201883/0917-317-0267/0919-273-4390	Monday to Friday
	NEGROS OCCIDENTAL	ACP Handumanan Bldg., Burgos cor San Juan Sts., Bacolod City, Negros Occidental	(034)444-0772/0929-172-9113	Monday to Friday
7	BOHOL	PAO Building, Tagbilaran City, Bohol	(038)-5018950/0909-622-1393 0906-271-0803/ 0910-935-6620 0948-371-0135/ 0907-781-1572	Monday to Friday
		DA-LGU Ubay, Ubay, Bohol	0909-850-7107/ (038) 518-8131	Monday to Friday
	CEBU	Dalaguete Extension Office, ATI-DFFTC Bldg., Fr. Sarmiento St., Poblacion, Dalaguete, Cebu	(032)-4848310/0942-805-0979	Monday to Friday
		Bantayan Island Extension Office, Old Agriculture Office Building, Poblacion Bantayan, Cebu	0921-462-5664	Monday to Friday
	SIQUIJOR	Siquijor Extension Office, PAO Building, Helen, Larena, Siquijor	(035)-3772067/0905-957-4643	Monday to Friday
8	LEYTE	PEO Ormoc City, Devaras Compound, Sesame St., Brgy Cogon, Ormoc City, Leyte	0946-376-8890	Monday to Friday
	BILIRAN	PEO Naval, OPAS Naval, Brgy. Calumpang, Naval, Biliran	0946-377-1002	Monday to Friday
	SOUTHERN LEYTE	PEO Sogod, Benita Faelnar Circumferential Road, Brgy. Zone 5, Sogod, Southern Leyte	0946-376-9070	Monday to Friday
	EASTERN SAMAR	PEO Borongan, Real St., Brgy. Songco, Borongan City, Eastern Samar	0935-751-1608/0930-347-4910 0909-613-0328	Monday to Friday
	NORTHERN SAMAR	PEO Catarman, Roxas St., Brgy. Acasia, Catarman, Northern Samar	0946-3769-037	Monday to Friday
	ABUYOG LEYTE	PEO Abuyog, Leyte	0946-376-9951	Monday to Friday
	WESTERN SAMAR	PEO Catbalogan City, Beside NIA, Brgy. Guindapunan, Catbalogan, Samar	0946-377-1093	Monday to Friday
9	DIPOLOG CITY	DA RFO Satellite Office, ECOPARK, Upper Torno, Dipolog City	(065)-2121373	Monday to Friday

## HIGHLIGHTS OF OPERATIONS

10	BUTUAN CITY	2nd Floor, RALPT Bldg., Langihan Road, Butuan City	09285510608 / 09074042728 / 09484021421 / 09464409631 / 09461754513	Monday to Friday
11	DAVAO DEL NORTE	RABE Subdivision, Tagum, Davao del Norte	0926-990-3115	Monday to Friday
12	SULTAN KUDARAT	DA-OMA LGU Lebak, Poblacion Lebak, Sultan Kudarat	0910-181-9910	Monday to Friday
	NORTH COTABATO	Plaridel St. Kidapawan City	0946-458-3237	Monday to Friday



The PCIC Regional Office XI Extension Office in Tagum City, Davao del Norte



The PCIC Regional Office X Extension Office in the City of Butuan, Agusan del Norte



The PCIC Regional Office VII Extension Office in Bantayan, Cebu

## FINANCIAL STATEMENT

Philippine Crop Insurance Corporation  
**CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME (AUDITED)**  
For the Year Ended December 31, 2015  
(In Philippine Peso)

	Note	2015	2014
<b>INSURANCE PREMIUMS</b>			
National Government Share	7	2,388,509,363	2,519,876,340
Farmers & Institutions-Traditional Lines		200,995,995	217,848,838
Farmers & LIs-Term/Life Insurance		53,133,477	32,172,758
Farmers & LIs-Non-Crop Insurance		6,453,621	6,756,522
Farmers & LIs-Livestock Insurance		14,925,841	13,377,583
Farmers & LIs-High Value Crops		12,860,120	21,862,660
Farmers & LIs-Fisheries		1,033,670	1,374,617
<b>Total</b>		<b>2,677,912,087</b>	<b>2,813,269,318</b>
Add/(Deduct) Premium Reserve		104,498,867	(410,494,497)
Premium Discounts	9	(1,061,194,056)	(1,076,775,014)
Premium Refund		(873,820)	(242,273)
<b>NET PREMIUMS</b>		<b>1,720,343,078</b>	<b>1,325,757,534</b>
<b>UNDERWRITING EXPENSE</b>			
Insurance Benefits	8	1,298,639,814	737,231,499
Reinsurance Premiums Ceded Treaty/Facultative		1,120,926	804,833
Commission Expense		36,760,699	46,769,772
Death Benefits		3,300,000	1,684,534
Honoraria/Incentive to Claims Adjuster		995,916	458,904
Honoraria/Incentive to Agricultural Technician		4,902	4,812
<b>Total Underwriting Expense</b>		<b>1,340,822,257</b>	<b>786,954,354</b>
<b>NET UNDERWRITING INCOME</b>		<b>379,520,821</b>	<b>538,803,180</b>
<b>OTHER INCOME</b>		<b>43,836,790</b>	<b>42,863,572</b>
<b>GROSS OPERATING INCOME</b>		<b>423,357,611</b>	<b>581,666,752</b>
<b>OPERATING EXPENSES</b>			
Personal Services		134,818,526	125,046,978
Maintenance and Other Operating Expenses		179,911,439	137,304,763
Financial Expense		127,151	5,988,615
<b>Total Operating Expense</b>		<b>314,857,116</b>	<b>268,340,356</b>
<b>Net Income before Reserve for</b>			
Indemnity Fluctuations		108,500,495	313,326,396
<b>Less: Provisions for Indemnity Fluctuations</b>		<b>35,388,000</b>	<b>113,161,000</b>
<b>NET INCOME/(LOSS)</b>		<b>73,112,495</b>	<b>200,165,396</b>

Philippine Crop Insurance Corporation  
**STATEMENT OF FINANCIAL POSITION (AUDITED)**

December 31, 2015

(In Philippine Peso)

	Note	2015	2014
<b>ASSETS</b>			
<b>Current assets</b>			
Cash and cash equivalents		440,336,060	685,678,496
Receivables - current	2	278,215,237	353,311,333
Other current assets		4,252,081	4,037,173
		<b>722,803,378</b>	<b>1,043,027,002</b>
<b>Non-current assets</b>			
Receivables - non-current, net	3	327,318,466	327,991,417
Financial investments held-to-maturity	4	1,964,529,053	1,764,529,053
Property and equipment, net		53,532,074	53,614,960
Other Assets		92,221	16,280
		<b>2,345,471,814</b>	<b>2,146,151,710</b>
<b>TOTAL ASSETS</b>		<b>3,068,275,192</b>	<b>3,189,178,712</b>
<b>LIABILITIES</b>			
<b>Current liabilities</b>			
Accounts payable	5	310,027,177	357,132,688
Inter-agency payable		4,782,537	4,907,035
Other current liabilities		803,644	807,917
		<b>315,613,358</b>	<b>362,847,640</b>
<b>Non-current liabilities</b>			
Due to other national government agencies	6	17,555,839	68,061,488
Due to other funds		174,689	865,323
Deferred credits		346,860,433	354,899,108
Reserve for unearned premium		622,876,731	770,134,064
		<b>987,467,692</b>	<b>1,193,959,983</b>
<b>TOTAL LIABILITIES</b>		<b>1,303,081,050</b>	<b>1,556,807,623</b>
<b>EQUITY</b>		<b>1,765,194,142</b>	<b>1,632,371,089</b>
<b>TOTAL LIABILITIES AND EQUITY</b>		<b>3,068,275,192</b>	<b>3,189,178,712</b>

Philippine Crop Insurance Corporation  
**NOTES TO FINANCIAL STATEMENTS**  
 (All amounts in Philippine Peso unless otherwise stated)

## 1. ACCOUNTING POLICIES

The principal accounting policies adopted in preparing the financial statements of the Corporation are as follows:

### 1.1 Basis of preparation

The accompanying financial statements of PCIC for the period ended December 31, 2015 have been prepared by applying accounting policies in accordance with the Philippine Financial Reporting Standards (PFRS) and Philippine Accounting Standards (PAS) to achieve a fair presentation of the financial statements.

PCIC is a going concern entity which financial statements have been prepared on accrual basis, except when stated otherwise, and in accordance with the historical cost convention. The presentation and classification of item in the financial statements shifted from New Government Accounting System (NGAS) to PFRS.

Comparative information has been presented in respect of the previous period for all amounts reported in the financial statements.

## 2. RECEIVABLES – CURRENT

This account consists of the following:

	2015	2014
Premium receivable a/	268,857,276	342,502,850
Interest receivable-bonds	8,055,364	6,551,008
Due from other funds - Special Revolving Trust Fund (SRTF)	1,302,597	4,257,475
<b>Total</b>	<b>278,215,237</b>	<b>353,311,333</b>

a/ Premium receivable due from:

	2015	2014
National Government	200,351,819	233,446,927
Lending institutions	66,367,633	106,777,366
Other Lines	2,118,024	2,259,201
Farmers	19,800	19,356
<b>Total</b>	<b>268,857,276</b>	<b>342,502,850</b>

Premium Receivable-National Government represents the amount of unreleased share of government in the total insurance premiums.

Due from other funds-SRTF – represents the amount collectible by PCIC for expenses incurred in connection with the implementation of the SRTF which is due for collection in 2015.

**3. RECEIVABLES – NON – CURRENT, NET**

This account consists of the following:

	2015	2014
Premium receivable-arrearages National Government (NG)	315,664,677	315,664,677
Guarantee receivable	51,972,343	51,980,843
Less: Allowance for doubtful accounts	51,972,343	51,980,843
Special time deposit (STD) claims paid	43,582,755	43,582,755
Less: Allowance for doubtful accounts	43,582,755	43,582,755
Claims paid, 3rd International Bank for Rural Development Project	85,511	85,511
Less: Allowance for doubtful accounts	85,511	85,511
Adjudicated claims	3,724,229	3,724,229
Less: Allowance for doubtful accounts	3,724,229	3,724,229
Other receivables	15,394,559	19,071,672
Less: Allowance for doubtful accounts	3,740,770	6,744,932
	11,653,789	12,326,740
	<b>327,318,466</b>	<b>327,991,417</b>

The premium receivable pertains to the cumulative premium subsidy arrearages from the NG when Republic Act No. 8175 was enacted in 1995. This consists of unappropriated and/or unreleased Government Premium Subsidy for policies written for the period from May 1, 1981 up to 1995. The receivable was programmed for payment by the NG within a period of ten years from 1996. The account also includes unpaid Government Premium Share from 1996 to 2011.

The account Other receivables – non-current consists of the following:

	2015	2014
Receivables/disallowances/charges	11,685,781	11,691,819
Pool of livestock insurers	367,620	367,620
Due from officers and employees	155,162	151,230
Advances to officers and employees	61,367	75,168
Others	6,128,791	6,785,835
	<b>18,398,721</b>	<b>19,071,672</b>

Receivables/disallowances/charges include amount due from public/private individuals/entities for audit disallowances which have become final and executory.

## NOTES TO FINANCIAL STATEMENT

### 4. FINANCIAL INVESTMENT HELD-TO-MATURITY - NON-CURRENT

This account represents investments in the following:

	2015	2014
Investment in Bonds -LBP	1,862,413,353	1,512,519,401
Investment in Bonds -BTr	100,000,000	249,893,952
Asia Pacific Rural and Agricultural Credit Association (APRACA)	1,500,000	1,500,000
Cooperative Insurance System of the Philippines (3,000 shares @ ₱100)	300,000	300,000
Phil. Long Distance Telephone Company 10,140 shares @ ₱10 per share	173,200	173,200
Club Filipino	100,000	100,000
Pool of Livestock Insurers	40,000	40,000
Eastern Visayas Telephone Company, Inc. 50 shares @ ₱50 per share	2,500	2,500
Investment in Lower Tier 2 Subordinated Notes from LBP		
	<b>1,964,529,053</b>	<b>1,764,529,053</b>

### 5. ACCOUNTS PAYABLE

This account consists of the following:

	2015	2014
Business lines	237,204,788	195,313,656
Non-business lines	72,822,389	161,819,032
	<b>310,027,177</b>	<b>357,132,688</b>

### 6. DUE TO OTHER NATIONAL GOVERNMENT AGENCIES (NGAs)

This account consists of the following:

	2015	2014
Commission on Audit (COA)	-	59,844,012
Others	17,555,839	8,217,476
	<b>17,555,839</b>	<b>68,061,488</b>



## 7. GOVERNMENT PREMIUM SHARE (GPS)

This represents the share of the Government in the premiums. Insurance premiums for palay and corn are being shared by the farmers, lending institution and the government. The premium rating and the corresponding share of the Government was approved by the President of the Philippines.

For the year 2015, the approved GPS amounted to P1.300 Billion representing 100% cost of insurance premium of farmers listed under the Registry System for Basic Sectors in Agriculture (RSBSA).

## 8. INSURANCE BENEFITS

This represents losses/claims paid for the period amounting to P1.298 Billion as follows:

Insurance Lines	Regular	High Value	Livestock	Term	Non-Crop	Fisheries
Amount (PM)	1,191.237	77.625	16.998	8.727	2.243	1.810

## 9. PREMIUM DISCOUNT

This represents amount of premium discounts granted to assured farmers/lending institutions in accordance with PCIC policy.

	2015	2014
National Government		1,061,535,711
Farmers	1,061,194,056	14,492,206
Lending Institutions		747,097
	1,061,194,056	1,076,775,014

## 10. CAPITAL STOCK

Under Republic Act No. 8175, authorized Capital Stock of PCIC increased from P750 million to P2 billion divided into 15 million common shares each with a par value of P100 for government subscription, and 5 million preferred shares also with a par value of P100 per share.

As of December 31, 2015, the Corporation's paid-up capital stood at P1.351 billion. This consists of 12,509,544 shares of common stock with a par value of P100 per share subscribed by the National Government and 1 million shares of preferred stock with a par value of P100 per share subscribed by the Land Bank of the Philippines.

## NOTES TO FINANCIAL STATEMENT

### 11. PHILIPPINE CLIMATE CHANGE ADAPTATION PROJECT (PhilCCAP)

On June 29, 2012, PCIC received funds amounting to P4,191,000 to be used for the implementation of the Philippine Climate Change Adaptation Project (PhilCCAP), a pilot grant project funded by the World Bank which aims to develop and demonstrate approaches that will enable targeted communities to adapt to the potential impacts of climate variability and change in the Philippines.

The PCIC will provide and maintain accounting and financial records for PhilCCAP funds transferred separate from its regular books of accounts, which shall be made available for inspection by the DA officials, its COA Auditor and authorized representatives of World Bank.

The PCIC will be in-charge in pilot testing the feasibility study of weather index-based crop insurance. As of December 31, 2015, the total expenses incurred in the implementation of the program is P6,920,158, broken down as follows:

Particulars	Amount
Agricultural Expenses	2,172,520
Professional and Technical Expenses	870,355
Other MOOE	851,010
Traveling Expenses	704,628
Representation	633,728
Materials and Office supplies	619,107
Depreciation Expense	561,013
Other Agricultural supplies	248,000
Training Expenses	135,000
Communication and Postage	77,820
Fuel and Lubricants	35,460
Internet Expense	7,613
Repairs and Maintenance	2,364
Delivery Expense	990
Bank Charges	550
<b>Total</b>	<b>6,920,158</b>

### 12. DIVIDENDS TO THE NATIONAL GOVERNMENT

For the year 2015, PCIC declared dividends to the National Government amounting to P36,556,247 representing the 50% of the year's Income. In 2014, PCIC declared and remitted dividends to the National Government in the amount of Php 100,082,698 per Bureau of Treasury Official Receipt No. 8202188 dated March 30, 2015.

## CORPORATE SOCIAL RESPONSIBILITY ACTIVITIES

The PCIC continues its business approach of contributing to sustainable development. True to its commitment to be a good neighbor to the farmers and fisherfolk it serves, PCIC undertook Corporate Social Responsibility (CSR) program through the following activities in 2015:

### Premium Subsidies

PCIC granted additional premium subsidy and discount for the continuation of the Yolanda Rehabilitation Program or the Yolanda Free Insurance Program, Weather Index-Based Insurance (WIBI) Mindanao Project and the RSBSA Insurance Program, and for the crop insurance coverage of farmers participating in DA-LBP Sikat Saka Rice Program, Agrarian Production Credit Program (APCP) and Credit Assistance Program for Program Beneficiaries Development (CAP-PBD).

- Provided P250 Million premium subsidy for the continuation of the Yolanda Rehabilitation Program through PCIC Board Resolution No. 2015-006
- Allotted P138 Million for the insurance coverage of subsistence farmers participating in the DA-LBP Sikat Saka Rice Program for CY 2015 through Board Resolution Nos. 2014-086 and 2015-003A
- PCIC Board of Directors approved the extension of implementation of APCP and CAP-PBD from June 1, 2015 to May 31, 2016 and allotted additional P46 Million premium subsidy
- Provided P2 Million premium subsidy for the insurance coverage of rice and corn crops of 2,000 farmer-cooperators in Regions X and XI participating in the WIBI Mindanao Project
- Continued the RSBSA Insurance Program through premium discount worth P400 Million from the corporate fund



PCIC distributes P1.324 Million indemnity checks to 167 farmers and fisherfolk of Typhoon Yolanda stricken Tabuelan, Cebu on June 30, 2015.

The awarding of checks was led by PCIC VP CBAG Antonio S. Uy, II and Tabuelan Municipal Mayor Rex Casiano Gerona, and assisted by PCIC RO VII Manager Crescencio V. Deligero, Insurance Adjuster II Paulita C. Secuya, and Tabuelan Municipal Agriculturist Ofelia S. Orelia.

## CORPORATE SOCIAL RESPONSIBILITY ACTIVITIES

### Feeding Program and Health Consciousness Activities

The PCIC Regional Office (RO) XI conducts feeding program and health consciousness activities at Barangay Dumadalig, Tantaran, South Cotabato on September 11, 2015 as part of its Gender and Development (GAD) program implementation. The event was spearheaded by Regional Manager II Bonifacio V. Pales and Pastor Antonio Flores, Jr. of International Care Ministries, Inc., Koronadal Chapter.



### Tree Planting Activities

To promote sustainable development and in support of the National Greening Program of the Department of Environment and Natural Resources (DENR), the PCIC Head Office and Regional Offices (RO) continued its yearly tree planting activities in 2015.



PCIC HO and RO III conduct tree planting activity in Malolos City, Bulacan on November 13, 2015.



PCIC RO V leads mangrove tree planting at Igang, Bacacay, Albay on October 10, 2015.



PCIC RO VI supports the Month of the Ocean Shoreline Rehabilitation Program of DENR at Patnongon, Antique on May 2015 by a tree planting activity.



PCIC RO XI conducts tree planting activity at Barangay Dumadalig, Tantaran, South Cotabato on September 11, 2015.



## BOARD OF DIRECTORS



### **PROCESO J. ALCALA**

Secretary  
Department of Agriculture



### **BERNADETTE ROMULO-PUYAT**

DA Undersecretary for Special Concerns and  
Supervising Undersecretary for PCIC



### **DIOSCORO A. GRANADA**

Chairman of the Board  
Board Member, Representative from Mindanao  
Farmers' Sector  
Member, Audit and Risk Management Committee  
Date of First Appointment: June 23, 2011  
Age: 63 years old

Director, Federation of Free Farmers Cooperatives (2010-present)  
Vice-President, Farmers and Fishers Sector, Liberal Party (2011-present)  
Consultant, National Food Authority (2012)  
Member, House of Representatives - Member of the House Committees on  
Agriculture and Agrarian Reform (2003-2004)

Training and/or Continuing Education Program Attended:  
International Exposure Visit Program on Agricultural Finance and Credit Business  
Cooperatives  
February 12-19, 2015

Bachelor of Science in Accountancy, St. Mary's College

## BOARD OF DIRECTORS



### **ATTY. JOVY C. BERNABE**

Vice-Chairman and PCIC President

Member, Governance Committee

Date of First Appointment: October 28, 2008

Age: 45 years old

Member of the Board of Trustees and Board Secretary, APRACA CENTRAB  
Executive Director, National Agricultural and Fishery Council (2000-2001 and 2003-2004)

Deputy Executive Director, National Agricultural and Fishery Council (1999-2000)

Board Secretary, Sugar Regulatory Administration (1998-2001)

Training and/or Continuing Education Program Attended:

Fourth International Agricultural Risk, Finance, and Insurance Conference  
June 7-9, 2015

Bachelor of Laws, University of the Philippines Diliman

Bachelor of Science in Business Economics, University of the Philippines Diliman



### **GILDA E. PICO**

Ex-officio Board Member, LBP President

Date of First Appointment: November 16, 2004

Age: 69 years old

Chairperson, LBP Resources and Development Corporation

Chairperson, LBP Leasing and Finance Corporation

Chairperson, National Livelihood Development Corporation

Chairperson, People's Credit and Finance Corporation

Governor, Center for International Trade Expositions and Missions, Inc.

Vice-President, APRACA CENTRAB

Board Member, Small Business Guarantee and Finance Corporation

Member, National Food Authority Council

Assistant Vice-President, Land Bank of the Philippines (1981)

Assistant Vice-President, Commercial Bank and Trust Company

Trainings and/or Continuing Education Programs Attended:

Study Visit Program on Rural Banking and Finance

Models of Pro-Poor Rural Financial Services

Public Corporate Governance Seminar Conducted by the Development Academy of the Philippines

Updating on Anti-Money Laundering Act

Master's degree in Business Administration, University of the East

Magna Cum Laude, Bachelor of Science in Commerce major in Accounting, College of the Holy Spirit





### **JOVITA M. CORPUZ**

Ex-officio Board Member, ACPC Executive Director

Date of First Appointment: September 1, 2001

Age: 64 years old

Chairperson and President, APRACA CENTRAB

Member of the Governing Board, Agricultural Guarantee Fund Pool (AGFP)

Member of the Board of Directors, University of the Philippines Sigma Alpha Sorority, Alumni Association

Trainings and/or Continuing Education Programs Attended:

International Exposure Visit Program on Agricultural Finance and Credit Business Cooperatives

February 12-19, 2015

IFAD-Supported APRACA Regional Project on Enhancing the Access of Poor Rural People to Sustainable Financial Services through Policy Dialogue, Capacity-Building and Knowledge-Sharing in Rural Finance and Policy Forum on Financial Risk Management and Agricultural Insurance for Rural People and Communities

May 6-9, 2015

Master of Science in Agricultural Commerce, Lincoln University

Bachelor of Science in Agriculture major in Agricultural Economics, University of the Philippines, Los Baños



### **DR. EPIFANIO A. MANIEBO**

Board Member, Representative from the Private Insurance Industry

Chairman, Governance Committee

Date of First Appointment: October 16, 2012

Age: 59 years old

President and Vice-Chairman, RIMANSI Mutual Solutions, Inc.

Board Member, RIMANSI Organization for Asia and the Pacific

Consultant for the Canadian Cooperative Association, RIMANSI Organization for Asia and the Pacific (2009-2013)

Advisor for International Cooperation, Business Development Management and Training, RIMANSI Organization for Asia and the Pacific (2008-2009)

Executive Director, RIMANSI Organization for Asia and the Pacific (2006-2008)

Training and/or Continuing Education Program Attended:

Fourth International Agricultural Risk, Finance, and Insurance Conference  
June 7-9, 2015

Ph.D. in Organizational Development, Southeast Asia Interdisciplinary Development Institute

Master's degree in Management major in Rural Development, University of the Philippines, Los Baños

Bachelor of Science in Agriculture major Animal Science, Gregorio Araneta University Foundation

## BOARD OF DIRECTORS



### **ALEX DG. SUAREZ**

Board Member, Representative from Luzon Farmers' Sector  
Chairman, Audit and Risk Management Committee

Date of First Appointment: October 16, 2012

Age: 54 years old

Vice-President for Marketing, Suarez Bros. Metal Arts Inc.

Managing Director, Suarez Metaplas Industries, Inc.

Proprietor, coffee and fruit bearing trees farms in Cavite (2008-present)

Key Accounts Sales Specialist, SC Johnson & Sons Inc. (1986)

Assistant Production Manager, Suarez Bros. Metal Arts Inc. (1982-1985)

Training and/or Continuing Education Program Attended:

Fourth International Agricultural Risk, Finance, and Insurance Conference

June 7-9, 2015

Bachelor of Science in Business Administration, University of the Philippines Cebu



### **JUAN V. BORRA, JR.**

Board Member, Representative from the Visayas  
Farmers' Sector

Member, Governance Committee

Date of First Appointment: January 4, 2013

Age: 68 years old

Chairman, ExMer

Managed his family's 20 hectare rice and sugar lands in Barangay Aripdip, San Rafael, Iloilo and the 60 hectare sugar, mango orchard and poultry in Barangay Macalbang, Concepcion, Iloilo

Chief Operating Officer, Meralco Corporate Farm Management, Inc.

Assistant Vice-President, Personnel Management Department – Manila Electric Company

Manager, Manpower Planning and Research Division – Manila Electric Company

Training and/or Continuing Education Program Attended:

International Exposure Visit Program on Agricultural Finance and Credit Business Cooperatives

February 12-19, 2015

Master of Science in Industrial Economics, Center for Research and Communication (now the University of Asia and the Pacific)

Bachelor of Arts major in Economics, University of the Philippines

# STATEMENT ON RISK MANAGEMENT AND INTERNAL CONTROL

## Board Responsibility

The Board acknowledges the importance of maintaining a sound internal control system and risk management framework controls for good corporate governance with the objective of fulfilling its mission and mandate. The Board affirms its overall responsibility for reviewing the adequacy and the effectiveness of PCIC risk management and internal control system. This includes reviewing the adequacy and integrity of financial, operational and compliance controls and risk management procedures.

In view of the limitations that are inherent in any internal control system, the Board ensures that this system is designed to manage the PCIC's key areas of risk within acceptable risk profile, rather than eliminate the risk of failure of achieving the Group's policies and objectives. Therefore, the system implemented can only provide reasonable but not absolute assurance against material misstatement or loss or fraud.

The Board's objective is to ensure that PCIC has an appropriate system in place for the identification and management of risks, including the implementation of internal controls to address the risks so identified.

## Internal Control and Risk Management

During the year under review and up to the date of this Statement, PCIC has been proactive in its management of risks and control mechanisms as demonstrated by the existence of policies, procedures and strategies as illustrated below:

- PCIC has established an organizational structure with clear operating and reporting procedures, lines of responsibility and delegated authority;
- Senior management has been delegated with specific accountability for monitoring the performance of designated business operating units;
- Annual business plans and budgets are reviewed and approved by the Board. The senior management meets on a semi-annual basis with the regional management and support services group to review their operational and financial performance against the corporate plans and approved budgets. Significant corporate risks relevant to each regional and office operations are reviewed in these meetings;
- Explanations on significant variances from budgets are provided to the Board on a monthly basis. This helps the Board and senior management monitor the PCIC operations and plans on a timely basis;
- Each regional office or department is responsible for its own identification and evaluation of key corporate risks applicable to their function in operation and in managing how these risks are reduced, transferred to third parties or insured;
- Each regional office or department maintains internal controls and procedures appropriate to its structure and corporate environment whilst complying with PCIC's policies, standards and guidelines; and
- The Internal Audit conducts a systematic review of financial, managerial and operational processes in order to provide independent assurance to management on the adequacy and effectiveness of internal controls. Where weaknesses are identified in the system of internal controls, management will take necessary measures to ensure that improvements are implemented.

# STATEMENT ON RISK MANAGEMENT AND INTERNAL CONTROL

## Statement of Risk Management and Internal Control

- The PCIC maintains an appropriate insurance program in order to provide sufficient insurance coverage on farmers' crops and agricultural assets;
- Established PCIC Automated Business System (PABS) in a key corporate unit primarily aimed at ensuring the efficient computerization of the financial, underwriting and claims indemnity processes and procedures of the corporate operations. It has recovery procedures and backup systems in place to handle potential service interruptions;
- Treasury department manages the cash balances and exposure to currency transaction risks through treasury policies, risk limits and monitoring procedures; and
- Code of ethics are established and adhered to by all employees to ensure high standards of conduct and ethical values in all business practices.

## Review of Adequacy and Effectiveness of Risk Management and Internal Control

The Board has reviewed the adequacy and effectiveness of the PCIC's risk management activities and internal control framework and ensured that necessary actions have been or are being taken to rectify weaknesses identified during the year.

The President and senior management have confirmed to the Board that the internal control system is operating adequately and effectively in all material aspects during the financial year and up to the date of this Statement.

In this connection, the Board concludes that an effective system or risk management and internal control is in place in fulfilling its mission and mandate.

# WHISTLEBLOWING POLICY

## Legal Basis

The Governance Commission for GOCCs (GCG), through GCG Memorandum Circular No. 2016-02, mandates GOCCs covered under Republic Act No. 10149 to establish their own whistleblowing systems which adhere to the policy and purpose enunciated in the said memorandum circular.

## Statement of Policy

It is the policy of PCIC to:

- A. Require its Directors, officers, and all its employees to abide by the ethical standards and policies mandated by law and the Governance Commission for GOCCs (GCG);
- B. Encourage a whistleblower to report any illegal, improper, and/or unethical conduct or activity, whether actual, suspected or potential, that they became aware of at their workplace or in connection with their work;
- C. Provide an environment that enables its people to raise genuine and legitimate concerns internally;
- D. Conduct a speedy, in-depth, and impartial investigation on the alleged/reported illegal, improper, and/or unethical conduct and take appropriate corrective action thereon; and
- E. Guarantee that the whistleblower who, in good faith and with reasonable ground, disclosed a breach of law or ethical standards, or any individual who cooperates in the investigation of such violation, will be protected against discrimination, harassment, retaliation, threat, or any other adverse/detrimental employment consequences.

## Purpose

The purpose of this Whistleblowing Policy is to encourage and enable any concerned individual to report and provide information, anonymously if he/she wishes to, on any act or omission of the Directors, officers, and employees of PCIC that are illegal, fraudulent, unethical, and/or against good governance principles, public policy, morals, and sound business practices

## Scope

Whistleblowers may report actual/suspected/potential acts or omissions committed or to be committed by PCIC Directors, officers, and employees which involve violations of the following laws, rules, and regulations:

- A. Ethical Standards and/or Good Governance principles enshrined in the PCIC Manual on Corporate Governance;
- B. R.A. No. 6713, "Code of Conduct and Ethical Standards for Public Officials and regulations";
- C. R.A. No. 3019, "Anti-Graft and Corrupt Practices Act";
- D. R.A. No. 7080, as amended, "The Plunder Law";
- E. Book II, Title VII, Crimes Committed By Public Officers, The Revised Penal Code;
- F. Executive Order (E.O.) No. 292, s. 1987, "Administrative Code of 1987";
- G. R.A. No. 10149, the GOCC Governance Act of 2011;
- H. GCG M.C. No. 2012-05, "Fit and Proper Rule";
- I. GCG M.C. No. 2012-06, "Ownership and Operations Manual Governing the GOCC Sector";
- J. GCG M.C. No. 2012-07, "Code of Corporate Governance for GOCCs";
- K. Violations of the Charter of PCIC; and
- L. Other GCG Circular and Orders, and applicable laws and regulations.

# WHISTLEBLOWING POLICY

## Reporting Channels

Individuals, especially PCIC employees, who are aware of any actual/suspected/potential act or omission that is illegal and/or unethical have a responsibility to report such acts to the Head of the Legal Department.

Whistleblowers may submit their whistleblowing reports through the following channels:

Portal	:	whistleblowing.pcic.gov.ph
Electronic Mail (E-Mail)	:	whistleblower@pcic.gov.ph
Mail	:	Legal Department Philippine Crop Insurance Corporation 7/F, NIA Building A, NIA Complex EDSA, Diliman, Quezon City
Telephone	:	(02) 441-1323

## Reporting Details

Whistleblower reports/complaints should include the following information:

- A. Name and position of the Director/officer/employee being reported;
- B. Details of the allegation/s:
  - 1. Alleged act or omission being complained; and
  - 2. The laws, rules, or regulations being violated;
- C. Other relevant information and supporting document/s, if any; and
- D. Personal details of the whistleblower if he/she wishes to disclose his/her identity.

A whistleblower may still report a case without disclosing his/her identity provided that the details and other relevant information pertaining to the report/complaint are disclosed.

## Confidentiality

PCIC will ensure the confidentiality of the identity of the whistleblower and the details and other information being disclosed. However, such disclosure may be necessary in order to have a successful investigation and/or if it is required by law.

Whistleblowers should also be warned against telling others that he/she filed a whistleblowing report/complaint in order not to jeopardize the investigation and his/her safety.

## Protection of a Whistleblower

Whistleblowers who, in good faith and with reasonable grounds, submit whistleblowing reports and any individual who cooperates in the investigation of a report/complaint shall not suffer from discrimination, harassment, retaliation, threat, or any other adverse/detrimental employment consequences. Any person who retaliates against a whistleblower or said individual shall be subject to disciplinary action (including dismissal from the service). PCIC shall extend all possible assistance to the whistleblower and said individual under the law.

## Untrue Allegations

If a whistleblower makes allegations that are found to be false, fabricated or malicious, legal action may be taken against him/her.

## Report Updates

Whistleblowers who disclosed themselves will be given regular updates on the status of their whistleblowing report. They will also be notified on the outcome of the investigation.



## **STATEMENT ON PCIC'S FULL COMPLIANCE WITH THE CODE OF CORPORATE GOVERNANCE**

The Philippine Crop Insurance Corporation (PCIC) has fully complied with the corporate governance principles/standards through the PCIC Corporate Governance Manual set by the Governance Commission for GOCCs (GCG) through Memorandum Circular No. 2012-07 or the Code of Corporate Governance for GOCCs.



**ATTY. FRANCISCO C. CANTRE**  
Compliance Officer

## KEY OFFICERS

### HEAD OFFICE

**ATTY. JOVY C. BERNABE**  
President

**MR. NORMAN R. CAJUCOM**  
Senior Vice-President  
Office of The Senior Vice-President

**MR. SEGUNDO H. GUERRERO, JR.**  
Acting Vice-President  
Support Services Group

**MR. ANTONIO S. UY II**  
Vice- President  
Office of the Corporate Business Affairs Group

**ATTY. FRANCISCO C. CANTRE**  
Attorney VI  
Legal Department

**MR. ROSELLER M. MALABANAN**  
Officer-In-Charge  
Internal Audit Service Department

**MR. ALLAN E. RETAMAR**  
Manager III  
Planning and Management Information Office

**MR. NOMER D. VIRAY**  
Manager III  
Finance Department

**MS. RASEL C. DELA CRUZ**  
Officer-In-Charge  
Administrative Department

**MS. RODELIA A. PAGADDU**  
Manager III  
Business Development and Marketing Department

**MR. RENATO R. VIADO**  
Officer-In-Charge  
Actuarial Research and Product Valuation  
Department

### REGIONAL MANAGERS

**MS. FLORENTINA O. PUGAL**  
Regional Manager II, Regional Office I

**MS. EDNA SP. MARALLAG**  
Regional Manager II, Regional Office II

**MS. MYRNA F. BALINGIT**  
Officer-in-Charge, Regional Office III

**MS. MELBA P. MANALO**  
Regional Manager II, Regional Office III-A

**MR. PABLO P. ROCELA**  
Regional Manager II, Regional Office IV

**MS. CORAZON SM. REALUBIT**  
Regional Manager II, Regional Office V

**MR. CHARLITO O. BRILLETA**  
Officer-in-Charge, Regional Office VI

**MR. CRESCENCIO V. DELIGERO, JR.**  
Regional Manager II, Regional Office VII

**MR. DOMINICO S. DIGAMON**  
Regional Manager II, Regional Office VIII

**MR. LUTHER ROMEO C. SALTING**  
Regional Manager II, Regional Office IX

**ATTY. ROSA M. GATINAO**  
Regional Manager II, Regional Office X

**MR. BONIFACIO V. PALES**  
Regional Manager II, Regional Office XI

**MR. ELIAS S. CATULONG**  
Regional Manager II, Regional Office XII

## HEAD OFFICE AND REGIONAL OFFICES' DIRECTORY



### OFFICE OF THE PRESIDENT

Tel. No.: 497-8133  
Telefax: 441-0667  
op@pcic.gov.ph



### OFFICE OF THE INTERNAL AUDIT SERVICES DEPARTMENT

Tel. No.: 332-8087  
ias@pcic.gov.ph



### LEGAL DEPARTMENT

Tel. No.: 441-1323  
ogc@pcic.gov.ph



### PLANNING AND MANAGEMENT INFORMATION OFFICE

Tel. No.: 441-1323  
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rmg@pcic.gov.ph

## HEAD OFFICE AND REGIONAL OFFICES' DIRECTORY



### **SUPPORT SERVICES GROUP**

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### **CORPORATE BUSINESS AFFAIRS GROUP**

Telefax: 441-1324  
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### **BUSINESS DEVELOPMENT AND MARKETING DEPARTMENT**

Telefax: 441-1324  
bdmd@pcic.gov.ph



### **ACTUARIAL RESEARCH AND PRODUCT VALUATION DEPARTMENT**

Telefax: 441-1324  
arpvd@pcic.gov.ph



### **FINANCE DEPARTMENT**

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### **ADMINISTRATIVE DEPARTMENT**

Telefax: 441-1325  
administrative@pcic.gov.ph



## HEAD OFFICE AND REGIONAL OFFICES' DIRECTORY



### COMMISSION ON AUDIT

Telefax: 441-1327



### REGIONAL OFFICE I

3rd Floor, S and P North Bldg., Nancayasan, Mc Arthur Highway, Urdaneta City, Pangasinan 2428  
Phone: (075) 632-3248  
Fax: (075) 632-2787  
ro1@pcic.gov.ph



### REGIONAL OFFICE II

2/F LBP Building, Bagay Road, San Gabriel Village, Tuguegarao City, Cagayan 3500  
Phone: (078) 844-1940  
Fax: (078) 846-9151  
ro2@pcic.gov.ph



### REGIONAL OFFICE III

2/F Garcia Building, Villa Corazon, Mc Arthur Highway, San Agustin, City of San Fernando, Pampanga 2000  
Phone: (045) 435-6751  
Telefax: (045) 961-5717  
ro3@pcic.gov.ph



### REGIONAL OFFICE III-A

2/F CBNE Building, Maharlika Highway, Cabanatuan City 3100  
Phone: (044) 600-2080  
Fax: (044) 958-9845  
ro3a@pcic.gov.ph



### REGIONAL OFFICE IV

2/F Kristine Business Center, Chipeco St. corner P. Burgos St., Calamba City, Laguna 4207  
TeleFax: (049) 545-5943  
ro4@pcic.gov.ph



## HEAD OFFICE AND REGIONAL OFFICES' DIRECTORY



**REGIONAL OFFICE V**  
2/F DBP Bldg., Quezon Avenue, Dinagaan,  
Legazpi City 4500  
Phone: (052) 480-6095  
Fax: (052) 480-3567  
ro5@pcic.gov.ph



**REGIONAL OFFICE VI**  
2/F Regional Science Laboratory Building, Dept. of  
Agriculture, Fort San Pedro, Iloilo City 5000  
Phone: (033) 333-2650  
Fax: (033) 337-1598  
ro6@pcic.gov.ph



**REGIONAL OFFICE VII**  
2/F DBP Building, Osmeña Boulevard, Cebu City 6000  
Phone: (032) 412-3443  
Fax: (032) 253-8686  
ro7@pcic.gov.ph



**REGIONAL OFFICE VIII**  
3/F F. Mendoza Realty Complex, 141 Sto. Niño  
St., Tacloban City 6500  
Phone: (053) 321-3013  
Fax: (053) 523-4104  
ro8@pcic.gov.ph



**REGIONAL OFFICE IX**  
Regional Complex, F.S. Pajares Avenue,  
Pagadian City 7016  
Phone (062) 214-1737  
Fax (062) 214-1802  
ro9@pcic.gov.ph



**REGIONAL OFFICE X**  
3/F One Montecarlo Building, Corrales-Hayes St.,  
Cagayan de Oro City 9000  
Phone: (088) 851-1273  
Fax: (088) 857-2983  
ro10@pcic.gov.ph



## HEAD OFFICE AND REGIONAL OFFICES' DIRECTORY



### **REGIONAL OFFICE XI**

2/F SCGCC Building, Alunan Avenue, Koronadal City,  
South Cotabato 9506  
Phone: (083) 228-2556  
Fax: (083) 228-3902  
ro11@pcic.gov.ph



### **REGIONAL OFFICE XII**

2/F Plaza Madonna Building, NDMC Compound,  
Quezon Avenue, Midsayap, North Cotabato 9410  
Phone: (064) 521-0817  
Fax: (064) 229-8202  
ro12@pcic.gov.ph

# INSURANCE LINES



## RICE CROP INSURANCE

An insurance protection extended to farmers against losses in rice crops due to natural calamities as well as plant pests and diseases.



## CORN CROP INSURANCE

An insurance protection extended to farmers against losses in corn crops due to natural calamities as well as plant pests and diseases.



## HIGH-VALUE CROP INSURANCE

An insurance protection extended to farmers against losses in high-value crops due to natural calamities and other perils such as pests and diseases.



## NON-CROP AGRICULTURAL INSURANCE

An insurance protection extended to farmers against loss of their non-crop agricultural assets like warehouses, rice mills, irrigation facilities and other farm equipment due to perils such as fire and lightning, theft and earthquake.



## LIVESTOCK INSURANCE

An insurance protection for livestock raisers against loss of carabao, cattle, horse, swine, goat, sheep, poultry and game fowls and animals due to accidental death or diseases.



## FISHERIES INSURANCE

An insurance protection extended to fish farmer/fisherfolk/growers against losses in unharvested crop or stock in fisheries farms due to natural calamities and fortuitous events.



## CREDIT AND LIFE TERM INSURANCE

- **AGRICULTURAL PRODUCERS PROTECTION PLAN**

An insurance protection for agricultural producers, fisherfolk and other stakeholders that covers death of the insured due to accident, natural causes, and murder or assault.

- **LOAN REPAYMENT PROTECTION PLAN**

An insurance protection for agricultural producers, fisherfolk and other stakeholders that guarantees the payment of the face value or the amount of the approved agricultural loan upon the death or total permanent disability of the insured borrower due to accident, natural causes and murder or assault.

- **ACCIDENT AND DISMEMBERMENT SECURITY SCHEME**

An insurance protection for agricultural producers, fisherfolk and other stakeholders that covers death or dismemberment or disablement of the insured due to accident.

## **EDITORIAL TEAM**

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