Philippine Crop Insurance Corporation

		Component					0.10				
	Strategic Objective (SO)/ Strategic Measure		Formula	Weight	Rating	Annual Target	2nd Quarter				
		(SM)			System		Target	Actual			
	SO 1	Protect Agricultural Investments by Farmers Fisherfolk and other Agricultural Stakeholders									
₹Ā		Amount of Cover (P Million)									
SOCIAL	SM 1	Non-Subsidized	Actual Accomplishment	10%	(Actual/Target) x Weight	P55,924.07	P23,241.54	P19,940.943			
		Sub-total		10%							
	SO 2	Expand the number of farmers, fisherfolk and other agricultural stakeholders insured									
(0)		Number of Subsi	stence Farmers En	rolled							
CUSTOMERS/STAKEHOLDERS	SM 2	a. Fully Subsidized		15%	(Actual/Target) x Weight	3,162,872	1,352,747	1,250,870			
CUSTOMERS/	SIVI Z	b. Non- Subsidized	Actual Accomplishment	15%		1,105,388	435,740	417,342			

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		Component					2nd Quarter		
	Strategic Objective (SO)/ Strategic Measure (SM)		Formula	Weight	Rating System	Annual Target	Ziid Quarter		
							Target	Actual	
	SM 3	Share of small farmers and fisherfolk with agricultural insurance to total number of farmers and fisherfolk increased (in percent)	Total number of unique farmers and fisherfolk enrolled / Total number of farmers and fisherfolk listed in RSBSA	0%	(Actual/Target) x Weight	45.70%	18.38%	16.70%	
		Sub-total		30%					
	SO 3	Raise Satisfaction Level for Insurance Products and Services Among its Clients							
	SM 4	Customer Satisfaction Survey (CSS)	Number of respondents who gave at least satisfactory rating / Total number of respondents	5%	(Actual over Target) x Weight 0% = If less than 80%	90%	90%	N/A	
		Sub-total		5%					
	SO 4	SO 4 Increase Revenue							
FINANCE		a. Percentage of utilized Government Premium Subsidy (P Million)	Amount of Utilized Budget / GPS Received	5%	(Actual /Target) x Weight	100%	40%	41.26%	

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			Component							
	Strategic Objective (SO)/ Strategic Measure (SM)		Formula	Weight	Rating System	Annual Target	Target	d Quarter Actual		
	SM 5	b. Budget Utilization Rate (BUR)	(Actual Disbursement – PS Cost) / (Total COB – PS Cost)	5%	(Actual /Target) x Weight 0% = If less than 70%	90%	36%	35.63%		
	SM 6	Return on Asset (ROA)	Net Income / Average Assets	7.5%	(Actual /Target) x Weight	2.75%	1.10%	15.42%		
	SM 7	Gross Margin Ratio	Underwriting Income ¹ / Net Premiums	7.5%	(Actual /Target) x Weight	20%	20%	56.23%		
		Sub-total		25%						
SES	SO 5	Improve the Efficiency and Effectiveness of the Systems and Procedures for Implementing the Agricultural Insurance Programs								
INTERNAL PROCESSES	SM 8	Percentage of systems developed under the 2025 component of the Information Systems Strategic Plan (ISSP)	Number of 2025 deliverables completed / Total number of 2025 deliverables per ISSP submitted to DICT	5%	(Actual/Target) x Weight	100% accomplishment of the ISSP target deliverables	Outsource of the Property and Supply Management System	Drafting the Terms of Reference (TOR) for the Property and Supply Management System		

¹ Net Premiums less Direct Costs

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	Component					2nd Quarter	
Strategic Objective (SO)/ Strategic Measure (SM)		Formula	Weight	Rating System	Annual Target	Target	Actual
SM 9	Percentage of complaints resolved within the prescribed timeline	Number of complaints resolved within the prescribed timeline / Total number of complaints received with complete documents	5%	(Actual/Target) x Weight	100%	100%	100%
SM 10	Percentage of claims processed within the prescribed timeline	Number of claims settled within the prescribed timeline / Total number of complaints received with complete documents	7.5%	(Actual/Target) x Weight	100%	100%	31.25%
SM 11	Compliance to Quality Standards (ISO QMS)	Actual Accomplishment	5%	All or Nothing	Pass Surveillance Audit	Review of possible consultant based on Bidding	Accomplished questionnaire/surv for preparation consultants offe (audit schedule aman hours)
	Sub-total		22.5%				

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			Component					
		egic Objective rategic Measure (SM)	tegic Measure Formula Weight System		Target	nd Quarter Actual		
	SO 6	Enhance the Hur	nan Resource Man	agement				
GROWTH	SM 12	Improvement on the Competency Level	Actual Accomplishment	2.5%	All or Nothing	Board Approved New Competency Framework	Conduct of CBHRS re- orientation to update the existing framework	Coordinated with the CSI on the re- orientation of the CBHRS
			Actual Accomplishment	2.5%	All or Nothing	Establish baseline based on the Board- approved New Competency Framework		
LEARNING AND	SM 13	Development and Implementation of Disaster Risk Reduction and Management (DRRM) Plan	Actual Accomplishment	2.5%	All or Nothing	Board- Approved Public Service Continuity Plan	Convene Technical Working Group (TWG) to discuss and review the existing public service Continuity Plan (PSCP)	Technical Working Group convened to discuss and review the existing PSCP
		Sub-total		7.5%	-			
	TOTAL			100%				

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