

**PHILIPPINE CROP INSURANCE CORPORATION**

	Component				Annual Target	As of 4th Quarter		
	Strategic Objective (SO)/ Strategic Measure(SM)	Formula	Weight	Rating System		Accomplishment	Rating	
<b>Perspective 1</b>	SO 1	Stabilize the Income of Agricultural Producers						
	SM 1	Amount of Cover	Absolute Amount	15%	Actual/Target	P42 Billion	<b>131.38%</b> (P55.179Billion/P42 Billion)	<b>15.00%</b>
	SM 2	Share of small farmers and fisherfolk with agricultural insurance to total number of farmers and fisherfolk increased (in percent)	Total number of unique farmers and fisherfolk enrolled/Total number of farmers and fisherfolk listed in RSBSA	0%	Actual/Target	10.3% (Total RSBSA farmers and fisherfolk – 10,195,180)	<b>9.07%</b>  (924,398/10,195,180)	<b>NA</b>
	<b>Sub-total</b>			15%				<b>15.00%</b>
<b>Perspective 2</b>	SO 2	Expand the Number of Farmers and Other Agricultural Stakeholders Insured						
	SM 3	Stakeholders' Satisfaction Rating	Percentage of respondents rating/answering at least "Satisfactory"	10%	90 and above = 100 80 – 89 = 90 70 – 79 = 80 69 and below = 0	≥90%	<b>100.00%</b>  (92.64% are at least satisfied)	<b>10.00%</b>
	SM 4	Number of subsistence farmers enrolled	Number of eligible farmers enrolled/Number of farmers targeted		Actual/Target			
		a. Fully subsidized		15%		1,000,000	<b>99.60%</b> (995,894/1,000,000)	<b>14.94%</b>
		b. Partially subsidized (rice and corn)		10%		104,000	<b>95.17%</b> (98,980/104,000)	<b>9.52%</b>
		c. Other lines		5%		325,000	<b>148.90%</b> (483,910/325,000)	<b>5.00%</b>
<b>Sub-total</b>			40%				<b>39.46%</b>	

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Perspective 3	SO 3	Increase Revenue Generation						
	SM 5	Percentage of utilized Government Premium Subsidy for farmers	Utilized Budget/GPS received	15%	90 and above = 100 80 – 89 = 90 70 – 79 = 80 69 and below = 0	≥90% of P2.50 Billion	<b>113.08%</b> (P2.827 Billion/P2.500 Billion)	<b>15.00%</b>
	SM 6	EBITDA	Absolute Amount	5%	Actual/Target	P100.000 Million	<b>235.00%</b> (P235Million/P100Million, preliminary report )	<b>5.00%</b>
	<b>Sub-total</b>			20%				<b>20.00%</b>
Perspective 4	SO 4	Improve Efficiency and Effectiveness of Systems and Procedures for Implementing the Agricultural Insurance Programs						
	SM 7	Percentage of complaints resolved within 10 days	Number of complaints resolved within 10 working days/Total number of complaints received	5%	90 and above = 100 80 – 89 = 90 70 – 79 = 80 69 and below = 0	≥90%	<b>100.00%</b> (93.60% of complaints received)	<b>5.00%</b>
	SM 8	Percentage of claims processed within 20 days	Number of claims settled within 20 days/Total number of claims received with complete documents	10%	90 and above = 100 80 – 89 = 90 70 – 79 = 80 69 and below = 0	≥90%	<b>80.00%</b> (72.52% of claims were settled within 20 days)	<b>8.00%</b>
	<b>Sub-total</b>			15%				<b>13.00%</b>
Perspective 5	SO 5	Enhance Human Resource Management and Quality Management System						
	SM 9	Percentage of employees with required competencies met	Incumbents meeting required competency/Filled plantilla	5%	All or Nothing	Competency baseline established	77.95% of the employees are at least above the baseline of 4.00	<b>5.00%</b>
	SM 10	ISO 9001 Certification	Milestone	5%	All or Nothing	Recertification: Passed	<b>PASSED</b> (Surveillance Audit, April 24-28, 2017)	<b>5.00%</b>
	<b>Sub-total</b>			10%				<b>10.00%</b>
	<b>TOTAL</b>			100%				<b>97.46%</b>

as of January 31, 2018 PABS report